
Ripple Community Plan Questionnaire

Results & Analysis

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1. Introduction

The Ripple Community Plan Questionnaire was hand delivered to all households within the Ripple Parish.

The information contained in this report is based on 430 returned questionnaires. Respondents did not always complete all questions therefore sample sizes are given for every set of results – both the count and % (divided by the relevant sample size).

The main body of this report (sections 2 to 8) contains results for all 71 questions contained in the questionnaire. Wherever possible, results have been presented in line with themes provided by the Ripple Community Plan Group. The following table gives a quick reference lookup:

Section	Question Numbers
2. Parish Profile	1 to 6, 41, 46 to 47, 49
3. Improving Health & Well Being	7 to 12
4. Meeting The Needs Of Children & Young People	13 to 18
5. Communities That Are Safe & Feel Safe	25 to 31
6. Economic Success That Is Shared By All	55, 61
7. A Better Environment For Today & Tomorrow	19 to 24, 32 to 39, 56, 63 to 64, 66
8. Stronger Communities	40, 42 to 45, 48 to 54, 57 to 60, 62, 65, 67 to 71

The questions yielded both quantitative and qualitative data and therefore results may be statistical analysis and/or a summary of comments provided by respondents. Commentary has been added where required to give context to results and prompt the reader to consider factors which may have influenced the results.

The last section of the report summarises key observations and suggestions for next steps, clarifying where further information may be required to support results from the questionnaire. Whilst a significant amount of data has been collected via this questionnaire, further information gathering activities, such as the public meeting, the parish AGM and the Theme Day on the 12th July informed this comprehensive action plan for the Parish which accurately represents the views of the communities within it.

A large number of sample comments have been given in the Appendices section – it is essential these are read in conjunction with the results presented in the main body of this report, as these give detailed insights into the levels of satisfaction, perceptions and expectations of those who live within the Ripple Parish.

2. Parish Profile

Question 1

Please enter the number of people in your household (including yourself) for each of the following age groups:

Sample size – 379 (88.34%)

Age Group	Number	% (of 834)
0-5	32	3.84%
6-11	34	4.08%
12-18	50	6.00%
19-34	63	7.55%
35-65	355	42.57%
65+	300	35.97%
TOTAL	834	100.00%

A number of households did not answer this question correctly and mistakenly ticked the age group 0-5 to indicate the total number of people in their households. These responses could not be used and helps to explain the sample size (which should normally be higher for this type of question).

More than 75% of the sample size are 35 and older. Children/teenagers make up a small proportion of the Parish profile.

Question 2

Please give the number in your household who are:

Sample size – 420 (97.90%)

Group	Number	% (of 903)
At Pre School	23	2.55%
At Primary School	49	5.43%
At Secondary School	46	5.09%
In Further Education (living at home)	15	1.66%
In Further Education (living away)	14	1.55%
Working Full-time	254	28.13%
Working Part-time	108	11.96%
Unemployed	14	1.55%
Retired	378	41.86%
Other*	2	0.22%
TOTAL	903	100.00%

* Disabled (1) Full time carer (1)

The total population figure is higher than Question 1 due to the greater sample size completing this question.

In line with the age profiles for the Parish, more than three quarters of the sample size are working or retired.

Question 3

What is the longest period of time a member of your household has lived in Ripple Parish?

Sample size – 425 (99.07%)

Years	Number	% (of 425)
0 – 5	105	24.71%
6 – 10	65	15.29%
11 – 20	92	21.65%
21 – 30	74	17.41%
31 – 50	61	14.35%
50+	28	6.59%
TOTAL	425	100.00%

The figures are spread out fairly evenly across the time periods but do show regeneration in the area with the highest proportion having moved to the Parish within the last five years.

Question 4

In which area of the parish do you live?

Sample size – 428 (99.77%)

Area	Number	% (of 428)
Holly Green	136	31.78%
Ryall	113	26.40%
Ripple	55	12.85%
Naunton	54	12.62%
Uckinghall	38	8.88%
The Grove	28	6.54%
Other*	4	0.93%
TOTAL	428	100.00%

* Saxons Lode (2) The Bow (1) The Woodlands (1)

The table suggests that Holly Green and Ryall account for over half of the Parish population. This may be a slightly distorted impression if it is simply the case that those households in the Parish who did not participate in the survey are largely from the other villages and their populations are under-represented.

Question 5

If you are not originally from this area, what was your reason for moving to Ripple Parish?

Sample size – 373 (86.95%)

The sample size is made up of 293 households (78.55%) that gave a single reason and 80 households (21.45%) that gave multiple reasons.

Reason	Number	% (of 463)
Rural setting	163	35.21%
Employment	97	20.95%
To be near friends/family	81	17.49%
Retirement	81	17.49%
Other	41	8.86%
TOTAL	463	100.00%

In the previous table, the % is achieved by dividing by the total number of reasons given (463). The numbers can be viewed in a slightly different way, as shown in the following table, dividing by the sample size (373). Please note the % will not add up to 100% as some households gave more than one answer.

Reason	Number	% (of 373)
Rural setting	163	43.70%
Employment	97	26.01%
To be near friends/family	81	21.72%
Retirement	81	21.72%
Other	41	10.99%

Other reasons are categorised in the following table. Sample comments are given in Appendix 1.

Reason (Other)	Number
Housing	20
Marriage	7
Quality of life	4
Schools	3
Location of Parish	3
Farming	2
Family	1
Transport links	1
TOTAL (OTHER)	41

Over 40% of households indicated that the rural setting of the Parish was their reason for coming to live within it. In comparison, housing (the most popular reason specified under 'Other') was cited by just over 5% of households as the reason for their move to Ripple Parish.

Question 6

How many vehicles are owned by members of your household?

Sample size – 427 (99.53%)

Per household	Number of households	% (of 427)
0	27	6.32%
1	150	35.13%
2	179	41.92%
3	48	11.24%
4	16	3.75%
5	6	1.41%
6	0	0.00%
7	1	0.23%
TOTAL	427	100.00%

A total number of 753 cars are owned by the 427 households that completed this question. Dividing the total number of cars by the sample size gives an average of 1.76 per household.

698 cars (92.70% of the total number) are owned for private use.

Question 41

Is car parking near your home a problem?

Sample size – 416 (96.97%)

385 households in the sample (92.55%) indicated they have no problems relating to car parking.

31 households said that parking near their home was a problem and gave 22 examples which are detailed in Appendix 1.

Question 46

Please state how many members of your household (including yourself):

Sample size – 209 (48.72%)

Please note: A significant percentage of the Parish is retired and therefore this question (and Questions 27 & 28) are not applicable, accounting for the lower sample size.

209 households represent 402 working residents and the following table shows where they work.

Location	Number	% (of 402)
Work from home?	67	16.67%
Work in Ripple Parish?	22	5.47%
Work within 10 miles?	144	35.82%
Work beyond 10 miles?	169	42.04%
TOTAL	402	100.00%

A large proportion of residents work outside of the Ripple Parish.

Question 47

How do you travel to work?

Sample size – 207 (48.25%)

The sample is made up of 174 (84.06%) households who use a single means to travel to work, and 33 households who use multiple methods of transport.

Means of Transport	Number	% (of 247)
By car	194	78.54%
Walk	16	6.48%
By bicycle	12	4.86%
By motorcycle	10	4.05%
By bus	6	2.43%
By taxi	0	0.00%
Other *	9	3.64%
Total	247	100.00%

In the previous table, the % is achieved by dividing by the total number of reasons given (247). The numbers can be viewed in a slightly different way, as shown in the following table, dividing by the sample size (207). Please note the % will not add up to 100% as some households gave more than one answer.

Means of Transport	Number	% (of 207)
By car	194	93.72%
Walk	16	7.73%
By bicycle	12	5.80%
By motorcycle	10	4.83%
By bus	6	2.90%
By taxi	0	0.00%
Other *	9	4.35%

* Van (7) Train (2)

Very few residents use alternatives to car transportation for their journeys to work.

Question 49

Part 1: Please mark your current housing type.

Sample size – 412 (96.04%)

Current Housing Type	Number	% (of 412)
Bungalow	211	51.21%
Detached house (2 or more floors)	143	34.71%
Sheltered accommodation	51	12.38%
Terrace	5	1.21%
Flat	2	0.49%
Semi-detached house	0	0.00%
Caravan	0	0.00%
TOTAL PROPERTIES	412	100.00%

Over 85% of respondents live in bungalows and detached houses.

Part 2: Is your property owned or rented?

Sample size – please refer to individual sample sizes outlined in the following table from which percentages have been calculated. Not all respondents to Part 1 of this question completed Part 2.

Current Housing Type	Number		Sample Size	%(of sample size)	
	Owned	Rented		Owned	Rented
Bungalow	168	11	179	93.85%	6.15%
Detached house (2 or more floors)	121	5	126	96.03%	3.97%
Sheltered accommodation	36	10	46	78.26%	21.74%
Terrace	3	2	5	60.00%	40.00%
Flat	1	1	2	50.00%	50.00%
Semi-detached house	0	0	0	-	-
Caravan	0	0	0	-	-
TOTAL PROPERTIES	329	29	358	91.90%	8.10%

Very few properties are rented in the Ripple Parish.

3. Improving Health & Well Being

Question 7

Please rate the medical services provided locally?

Sample size – 417 (97.20%)

Rating	Number	% (of 417)
Excellent	224	53.72%
Good	163	39.09%
Average	28	6.71%
Below Average	2	0.48%
Poor	0	0.00%
TOTAL	417	100.00%

92.81% of the sample size (387 households) gave an above-average rating for the medical services provided locally.

Question 8

How do you travel to the surgery?

Sample size – 421 (98.14%)

The sample size is made up of 384 households (91.21%) that use a single means, compared to 37 households (8.79%) that use multiple methods of transport to travel to the surgery.

Means of Transport	Number	% (of 462)
Private Car	397	85.93%
Walk	19	4.11%
Bicycle	16	3.46%
Bus	15	3.25%
Voluntary Taxi Service	9	1.95%
Private Taxi	6	1.30%
TOTAL	462	100.00%

In the above table, the % is achieved by dividing by the total number of answers given (462). The numbers can be viewed in a slightly different way, as shown in the table below, dividing by the sample size (421). Please note the % will not add up to 100% as some households gave more than one answer.

Means of Transport	Number	% (of 421)
Private Car	397	94.30%
Walk	19	4.51%
Bicycle	16	3.80%
Bus	15	3.56%
Voluntary Taxi Service	9	2.14%
Private Taxi	6	1.43%

Both tables demonstrate the very high usage of car transportation.

Question 9

Part 1: Do you have an NHS dentist locally?

Sample size – 415 (96.74%)

The sample size is made up of 233 households (56.14%) who say they have a local NHS dentist and 182 households (43.86%) who indicate they do not have an NHS dentist locally.

Part 2: If No, how far do you have to travel to see a dentist?

Of the 182 who gave 'No' as their answer to Part 1, 155 estimated the distance they have to travel to see a dentist – this ranged from 4 to 120 miles. Taking the two most extreme distances out of the equation (as these are unrepresentative of the other responses and increase the average when included), the average distance travelled is 12.48 miles. 27 households did not give a distance - a number commented that they do not have a dentist therefore this may be a reason why Part 2 was left unanswered.

Part 3: If No, please state whether your dentist is NHS or Private:

Of the 182 who gave 'No' as their answer to Part 1, 102 stated their dentist is Private and 41 visit NHS dentists. The remaining 39 households did not complete this part of the question.

Question 10

How do you travel to hospital appointments in Cheltenham/Worcester/Gloucester?

Sample size – 414 (96.50%)

The sample size is made up of 393 households (94.93%) who say they use a single means, compared to 21 households who use multiple methods of transport to travel to hospital appointments.

Means of Transport	Number	% (of 438)
Private car	389	88.81%
Voluntary Taxi Service	21	4.79%
Bus	12	2.74%
Ambulance	3	0.68%
Taxi	1	0.23%
Other *	12	2.74%
TOTAL	438	100.00%

* Lift (9) Community Care (2) Motorcycle (1)

In the above table, the % is achieved by dividing by the total number of answers given (438). The numbers can be viewed in a slightly different way, as shown in the table below, dividing by the sample size (414). Please note the % will not add up to 100% as some households gave more than one answer.

Means of Transport	Number	% (of 414)
Private car	389	93.96%
Voluntary Taxi Service	21	5.07%
Bus	12	2.90%
Ambulance	3	0.72%
Taxi	1	0.24%
Other	12	2.90%

Again, both tables demonstrate the high usage of car transportation.

Question 11

Part 1: Are any members of your family disabled/housebound?

Sample size – 416 (96.97%)

52 households in the sample size (12.50%) have one or more members who are disabled/housebound.

Part 2: If Yes, are you aware of help available to you from various sources?

Sample sizes for this part of Question 11 vary therefore individual counts are given in the table below.

Source:	Number		Sample Size	% (of sample size)	
	Yes	No		Yes	No
Home help	30	12	42	71.43%	28.57%
Transport	26	13	39	66.67%	33.33%
Social visits	23	12	35	65.71%	34.29%
Assistance with shopping	21	14	35	60.00%	40.00%
Respite care	17	16	33	51.52%	48.48%

For all sources, over 50% of households in the sample are aware of help available to them.

Question 12

Do you know how to access the social help/care available to you?

Sample size – 334 (77.86%)

190 households in the sample size (56.89%) answered 'Yes' to this question.

4. Meeting The Needs Of Children & Young People

The 'Young People' section of the questionnaire was applicable to 74 households (17.25%). The remaining 355 households did not complete this section as they do not have children.

The results of a questionnaire for young people in the Parish are reported in a separate document, which gives further insight into the experiences/requirements of children and teenagers.

Question 13

Which school(s) do your children attend?

Sample size – 66 (89.19%)

Village/Town	Number	% (of 83)
Upton-upon-Severn Little Blossoms Nursery (1) Upton CE Primary School (27)	28	33.73%
Hanley Castle Hanley Castle High School (26)	26	31.33%
Worcester Claines CE Primary School (1) King's School (2) RGS AO (2) Worcester College of Technology (1) Worcester Sixth Form College (1)	7	8.43%
Tewkesbury Tewkesbury CofE Primary School (2) Tewkesbury Comprehensive School (3)	5	6.02%
Malvern Malvern College (2) The Chase Technology College (1) Welland Primary School (2)	5	6.02%
Defford Defford-cum-Besford CofE First School (3)	3	3.61%
Bushley Bredon School (2)	2	2.41%
Twynning Twynning School (1) Tywnning Pre school (1)	2	2.41%
Hanley Swan St. Gabriel's with St Mary's C Of E Primary School (2)	2	2.41%
Norton Norton CofE Primary School (1)	1	1.20%
Peopleton Bowbrook House School (1)	1	1.20%
Drakes Broughton St Barnabas CofE First & Middle School (1)	1	1.20%
TOTAL NUMBER OF PUPILS	83	100.00%

Question 14

What transport do they use to get to/from school?

Sample size – 68 (91.89%)

The sample size is made up of 57 households (83.82%) who use a single means and 11 households (16.18%) who use multiple methods of transport to get to/from school.

Means of Transport	Number	% (of 79)
Private car	51	64.56%
School bus	22	27.85%
Bicycle	0	0.00%
Other *	6	7.59%
TOTAL	79	100.00%

* Public transport (5) Walking (1)

In the above table, the % is achieved by dividing by the total number of answers given (79). The numbers can be viewed in a slightly different way, as shown in the table below, dividing by the sample size (68). Please note the % will not add up to 100% as some households gave more than one answer.

Means of Transport	Number	% (of 68)
Private car	51	75.00%
School bus	22	32.35%
Bicycle	0	0.00%
Other *	6	8.82%

Where school buses are available these appear to be utilised, but not all schools can provide this facility for just a few pupils living in the Ripple Parish. The above tables show a significant usage of car transportation for pupils getting to/from school.

Question 15

Would you like to see more activities organised for children during the holidays (possibly in the Parish Hall)?

Sample size – 65 (87.84%)

39 households in the sample (60%) said 'Yes' to this question. Of these, 28 gave one or more suggestions, mainly sport and art/music/drama. The remaining 11 households did not specify what type of activities they would like. Sample comments are given in Appendix 2.

Type of Activity	Number
Sport	15
Art	7
Kids club	6
Drama	3
Music	3
Playgroup	2
Board games	2
Trips	2
Cooking	1
Mother and toddler	1
Dance	1
Film	1
Social club	1
TOTAL SUGGESTIONS	45

Question 16

Would you like after school activities to be available?

Sample size – 61 (82.43%)

31 households in the sample (50.82%) said “Yes” to this question. Of these, 6 stated that activities were already available at the schools their children attended. 10 out of 31 households made one or more suggestions including sport (athletics, cycling, gym, rounders and netball), music and drama, art, homework club, Cubs/Brownies and social events.

Question 17

Do you think there are adequate childcare facilities available for working mothers?

Sample size – 49 (66.22%)

Of the 49 households who answered this question, 25 of the sample (51.02%) did not think there were adequate facilities.

Question 18

What sport and recreational facilities would you like to see provided?

Sample size – 67 (90.54%)

Type of Facility	Number	% (of 183)
Children's playground	50	27.32%
Playing/football field	43	23.50%
Activities for teenagers	31	16.94%
Indoor games facility	28	15.30%
Social activities for young adults who have left school and cannot drive	16	8.74%
Organised trips/visits	11	6.01%
Other *	4	2.19%
TOTAL REQUESTS	183	100.00%

* A facility similar to that at Twynning Park (2) Astro turf (1) Sailing club within the Parish (1)

In the above table, the % is achieved by dividing by the total number of answers given (183). The numbers can be viewed in a slightly different way, as shown in the table below, dividing by the sample size (67). Please note the % will not add up to 100% as some households gave more than one answer.

Type of Facility	Number	% (of 67)
Children's playground	50	74.63%
Playing/football field	43	64.18%
Activities for teenagers	31	46.27%
Indoor games facility	28	41.79%
Social activities for young adults who have left school and cannot drive	16	23.88%
Organised trips/visits	11	16.42%
Other *	4	5.97%

74.63% of those who answered this question indicated their preference for a children's playground, closely followed by a playing/football field. Combined, these two account for just over half of all requests for additional sport and recreational facilities.

5. Communities That Are Safe & Feel Safe

Question 25

Are you satisfied with the level of policing in our area?

Sample size – 391 (91.14%)

227 households in the sample (58.06%) indicated that they are not satisfied with the level of policing in the Parish. A small number of households commented on the low level of crime in the Parish and questioned whether the level of policing was appropriate (despite it being minimal/non-existent).

188 comments/suggestions were given by those who answered 'No' to this question, categorised as follows. Sample comments are provided in Appendix 3.

Areas For Improvement	Number	% (of 199)
Greater visibility (generally)	99	49.75%
Bobby on the beat/bike	45	22.61%
Accessibility (local presence)	21	10.55%
Traffic enforcement	19	9.55%
More patrols	11	5.53%
Better response	4	2.01%
TOTAL SUGGESTIONS	199	100.00%

Nearly half of all comments called for greater visibility of policing in general. Presence on the ground and car patrols were specifically mentioned and account for an additional 28.14% of all comments.

Question 26

The current speed limit upon entering a village in the Parish is 30mph. Would you like to see this changed?

Sample size – 407 (94.87%)

280 households in the sample (68.80%) were satisfied with the current speed limit, with the remaining 127 households (31.20%) indicating they would like the limit changed. Suggestions for change were as follows:

Speed	Number	% (of 107)
15 mph	1	0.93%
15-20 mph	2	1.87%
20 mph	86	80.37%
20-25 mph	4	3.74%
25 mph	13	12.15%
40 mph *	1	0.93%
TOTAL	107	100.00%

* On B roads

86 households would like to see a reduction from 30mph to 20mph, some of whom suggested this should be within village limits. A further 19 gave specific roads/places – please refer to Appendix 3 for details. Three households advocated “due care” and lower limits specifically where visibility is poor (e.g. bends in roads or where roads narrow).

18 comments were specifically made about the need for enforcement of speed limits.

Question 27

Do you think the volume of traffic in the Parish is a problem?

Sample size – 409 (95.34%)

251 households in the sample (61.37%) do not think the Parish has a problem regarding volume of traffic.

The remaining 158 households (38.63%) believe there is a problem and gave 28 general comments about traffic as well 127 residents citing 8 problem areas. These are summarised in the following two tables. Sample comments are given in Appendix 3.

General Issues	Number
Large vehicles	11
Marina	6
Events	5
Speeding	4
Junctions	1
Parking	1
TOTAL COMMENTS	28

Named Problem Areas	Number	% (of 127)
Ryall	75	59.06%
A4104	21	16.54%
Ripple	7	5.51%
Upton	6	4.72%
Holly Green	5	3.94%
Naunton	5	3.94%
A38	5	3.94%
The Grove	3	2.36%
TOTAL EXAMPLES	127	100.00%

There are too few general comments to identify any trends, but in terms of named areas Ryall and the A4104 appear to be giving a significant number of households cause for concern.

Question 28

Is a pedestrian/cycle crossing across the A38 needed?

Sample size – 394 (91.84%)

211 households in the sample (53.55%) believe a crossing is required. Of these 201 specified one or more location for a crossing.

183 suggestions were made for a crossing at the Bluebell Inn – this accounts for 91.04% of all suggestions put forward. 39 other suggestions for crossings (across the A38 and other locations) were also made and are listed in Appendix 3.

Question 29

Are there sufficient road signs for horses (and riders) on the road:

Sample size – 329 (76.69%)

209 households in the sample (63.53%) believe there is enough signage to warn drivers about horses and riders. 31 commented that they are against any more signs and some believe there are already too many which can be distracting and dangerous.

45 specific suggestions and a further 11 general comments were given by the 120 households who consider additional signage necessary – these can be found in Appendix 3.

Question 30

Are there sufficient road signs for children at play?

Sample size – 284 (66.20%)

176 households in the sample (61.97%) feel there is enough signage to warn drivers about children at play.

Of those 108 households who believe additional signage is required, 48 provided suggestions as to where signs are needed. Please see Appendix 3 for sample comments.

Question 31

Please tell us if there are any other road safety improvements you would like, e.g. mini roundabouts, pedestrian crossings, etc. and where?

Sample size – 169 (36.39%)

221 concerns/suggestions were put forward – these are categorised in the following table. Sample comments can be found in Appendix 3.

Road Safety Improvements	Number	%
Junctions A38/A4104 (50) A38/Ripple (4) A4104/Ryall Road (4) A38/Naunton (2) Other (7)	67	30.32%
Traffic calming Ryall Road (16) Ripple/Uckinghall (4) A38 (3) Other (8)	31	14.03%
Speed limit A38 (15) A4104 (4) Other (7)	26	11.76%
Enforcement Ryall Road (18) A38 (2) Other (6)	26	11.76%
Pedestrian Crossing A4104 (17) A38 (2) Upton (2) Ryall Road (1) Other(1)	23	10.41%
Signage Additional/improved (8) Less (3)	11	4.98%
Vegetation management	6	2.71%
Cycle path	5	2.26%
Parked cars	4	1.81%
Road markings Ryall Road (3) Other (1)	4	1.81%
Pedestrian Footpath A4104 (3) Other (1)	4	1.81%
Road surface	3	1.36%
Street lighting	2	0.90%
Pedestrian (Other)	2	0.90%
None	2	0.90%
Road layout	2	0.90%
New road	1	0.45%
Entrance widening	1	0.45%
Additional bridge	1	0.45%
TOTAL	221	100.00%

As seen in the table, junctions (in particular the A38/A4104) are of highest concern in terms of road safety improvement. With very few exceptions, households specifically requested a roundabout at this junction to improve flow of traffic and safety and to reduce the number of drivers using Ryall Road as a cut through.

6. Economic Success That Is Shared By All

Question 55

Would you be in favour of the following employment-related developments?

Sample size – please refer to the individual sample sizes provided in the table below.

Type of Development	Number		Sample Size	% (of sample size)	
	Yes	No		Yes	No
Agriculture, e.g. Barns	241	108	349	69.05%	30.95%
Business parks	36	284	320	11.25%	88.75%
Light industrial units	98	236	334	29.34%	70.66%
Heavy industrial	5	309	314	1.59%	98.41%

Over two thirds of the sample were in favour of agricultural developments. The large majority of the sample were against all other types of employment-related development – in the case of heavy industrial units nearly 100% gave 'No' as their answer.

Question 61

Would you be in favour of a shopping facility in the Parish? If so, please specify what kind.

Sample size – 295 (68.76%)

The sample is made up of 224 households (75.93%) who expressed a preference for a single kind of shop, and 71 households (24.07%) who are in favour of several types of shopping facilities.

134 households did not complete this question. Comments provided suggest that they do not have a need for a shopping facility in the Parish and/or they doubt the viability of one, citing a number of shops that have closed down in the past.

Type of Shop	Number	% (of 375)
Farm Shop	234	62.40%
Cooperative	88	23.47%
Other *	53	14.13%
TOTAL REQUESTS	375	100.00%

In the previous table, the % is achieved by dividing by the total number of requests made (375). The numbers can be viewed in a slightly different way, as shown in the following table, dividing by the sample size (295). Please note the % will not add up to 100% as some households gave more than one answer.

Type of Shop	Number	% (of 295)
Farm Shop	234	79.32%
Cooperative	88	29.83%
Other *	53	17.97%

The sample is strongly in favour of a farm shop over any other kind of shopping facility with 79.32% of households making a request for this.

* Other suggestions included a village/corner shop, newsagents and post office or a shopping facility that was a combination of all three...

7. A Better Environment For Today & Tomorrow

Question 19

Sample size - individual sample sizes are given in the tables below as households did not always give an answer for every topic.

Part 1: Please rate the following topics:

Topic	Number					Sample Size
	Poor	Below Av	Average	Good	Excellent	
a. Recycling facilities (collection from home)	9	17	136	204	49	415
b. Recycling facilities (in the Parish)	42	43	115	142	35	377
c. Maintenance of verges	59	62	177	93	7	398
d. Hedgerow maintenance	51	53	183	96	9	392
e. Maintenance of public footpaths/rights of way	65	82	173	69	5	394
f. Provision of dog waste bins (poop scoops)	124	90	82	29	2	327
g. Picking up of litter/fly tipping	63	54	158	87	7	369
h. Provision of litter bins	82	87	144	48	4	365
i. Maintenance of drains/ditches	137	83	136	33	3	392
j. Preservation of rural character	37	27	171	135	9	379

Topic	% (of sample size)				
	Poor	Below Ave	Average	Good	Excellent
a. Recycling facilities (collection from home)	2.17%	4.10%	32.77%	49.16%	11.81%
b. Recycling facilities (in the Parish)	11.14%	11.41%	30.50%	37.67%	9.28%
c. Maintenance of verges	14.82%	15.58%	44.47%	23.37%	1.76%
d. Hedgerow maintenance	13.01%	13.52%	46.68%	24.49%	2.30%
e. Maintenance of public footpaths/rights of way	16.50%	20.81%	43.91%	17.51%	1.27%
f. Provision of dog waste bins (poop scoops)	37.92%	27.52%	25.08%	8.87%	0.61%
g. Picking up of litter/fly tipping	17.07%	14.63%	42.82%	23.58%	1.90%
h. Provision of litter bins	22.47%	23.84%	39.45%	13.15%	1.10%
i. Maintenance of drains/ditches	34.95%	21.17%	34.69%	8.42%	0.77%
j. Preservation of rural character	9.76%	7.12%	45.12%	35.62%	2.37%

Topic	Number				Sample Size
	Unacceptable	Significant	Tolerable	Minimal	
k. Level of noise pollution	15	41	133	212	401
l. Amount of dog waste	41	49	142	162	394
m. Level of flood risk to my home	32	27	58	290	407

Topic	% (of sample size)			
	Unacceptable	Significant	Tolerable	Minimal
k. Level of noise pollution	3.74%	10.22%	33.17%	52.87%
l. Amount of dog waste	10.41%	12.44%	36.04%	41.12%
m. Level of flood risk to my home	7.86%	6.63%	14.25%	71.25%

60.96% of respondents gave an above-average rating for the recycling collections from home. Recycling facilities in the Parish are not considered as good, with 46.95% giving an above-average rating for this. Nearly two-thirds of respondents gave a rating of 'Poor' to the provision of dog waste bins and just under 50% of respondents also awarded the lowest rating for provision of litter bins. A significant proportion of the sample were very dissatisfied with the maintenance of drains/ditches (56.12% giving 'Below Average' or 'Poor' as ratings). Almost one quarter of respondents highlighted the amount of dog waste as a problem awarding ratings of 'Significant' or 'Unacceptable'.

Part 2: Please indicate whether or not you know who to contact if/when there is a problem.

Topic	Number		Sample Size	% (of sample size)	
	Yes	No		Yes	No
a. Recycling facilities (collection from home)	231	68	299	77.26%	22.74%
b. Recycling facilities (in the Parish)	164	109	273	60.07%	39.93%
c. Maintenance of verges	109	158	267	40.82%	59.18%
d. Hedgerow maintenance	96	172	268	35.82%	64.18%
e. Maintenance of public footpaths/rights of way	117	145	262	44.66%	55.34%
f. Provision of dog waste bins (poop scoops)	90	155	245	36.73%	63.27%
g. Picking up of litter/fly tipping	105	157	262	40.08%	59.92%
h. Provision of litter bins	97	155	252	38.49%	61.51%
i. Maintenance of drains/ditches	98	162	260	37.69%	62.31%
j. Preservation of rural character	88	169	257	34.24%	65.76%

Topic	Number		Sample Size	% (of sample size)	
	Yes	No		Yes	No
k. Level of noise pollution	106	133	239	44.35%	55.65%
l. Amount of dog waste	88	140	228	38.60%	61.40%
m. Level of flood risk to my home	115	111	226	50.88%	49.12%

Much lower sample sizes apply to this part of the question. This may have been inadvertently missed by respondents or because they weren't sure and therefore left it unanswered. It may indicate that this is not of great interest/concern to them. This cannot be determined from this survey. Certainly of those who did complete Part 2, the tables show that for the majority of topics more people are unaware of who to contact compared to those who know.

Question 20

Part 1: Are you aware of the energy conservation initiatives currently taking place in this area?

Sample size – 415 (96.74%)

311 households in the sample (74.94%) were not aware of the initiatives.

Part 2: If No, would you like to know more?

Of the 311 who were not aware of the initiatives, 218 households said they would like to know more, 75 answered 'No' and 18 did not complete this part of the question.

Question 21

Part 1: Do you know who to contact for information on recycling house and garden waste (for items other than those usually collected from your house)?

Sample size – 413 (96.27%)

189 households in the sample (45.76%) said they do not know who to contact for information.

Part 2: If No, would you like further information?

Of the 189 who do not know who to contact, 146 households said they would like to know more, 33 answered 'No' and 10 did not complete this part of the question.

Question 22

Part 1: Have you been affected by flooding?

Sample size – 420 (97.90%)

109 households in the sample (25.95%) said they had been affected by flooding.

Part 2: If Yes, what measures would you like to see in place to prevent future recurrence?

Of the 109 affected by flooding, 86 gave one or more suggestions which are categorised in the following table. Sample comments are given in Appendix 4.

Measure	Number	% (of 151)
Better drainage (provision and maintenance)	51	33.77%
Better ditch maintenance	34	22.52%
Flood defences	28	18.54%
River dredging	13	8.61%
Investigations and planning	9	5.96%
Restrict new build	8	5.30%
Improve pumping station	6	3.97%
Road access improvement	2	1.32%
TOTAL SUGGESTIONS	151	100.00%

Improved drainage, ditches and flood defences are the top 3 measures that residents would like to see in place to prevent flooding in the future, accounting for three quarters of all suggestions.

Question 23

Following the recent floods, are you reassured that measures are now in place to deal with emergency situations?

Sample size – 374 (87.18%)

Please note: one household pointed out that this question pre-supposes that members of the Parish know what measures are in place. It is possible that some households who did not complete this question were unsure of the measures in place and therefore unable to give their opinion.

A significant proportion - 260 households in the sample (69.52%) - said they are not reassured.

Question 24

Please use this space to comment on any specific environmental concerns you may have, e.g. How can we best protect and improve our local environment? How can we conserve energy and minimise waste in our Parish?

Sample size – 110 (25.64%)

151 comments/suggestions were given by the 110 households who responded to this question. These are categorised in the following table. Sample comments are given in Appendix 4.

Concerns	Number	% (of 151)
Flooding	46	30.46%
Recycling	29	19.21%
Waste collection	20	13.25%
Traffic volume/speed	9	5.96%
No new developments	8	5.30%
Air pollution	6	3.97%
Marina	6	3.97%
Alternative transport required	4	2.65%
Green home improvements	4	2.65%
Dog mess	3	1.99%
Noise pollution	3	1.99%
Verge/hedgerow maintenance	3	1.99%
Local produce	2	1.32%
Woodland management	2	1.32%
Energy saving measures	1	0.66%
Learning from others	1	0.66%
Footpath maintenance	1	0.66%
House numbers	1	0.66%
Sewerage	1	0.66%
Utilities	1	0.66%
TOTAL COMMENTS	151	100.00%

Flooding, recycling and waste collection are the top 3 environmental concerns cited by respondents. These account for nearly two thirds of all comments given by the sample for this question.

Question 32

Is road maintenance satisfactory?

Sample size – 394 (91.84%)

220 households in the sample (55.84%) believe that road maintenance is satisfactory, compared to 174 households (44.16%) who do not.

The following table summarises comments given by those who answered 'No' to this question. Sample comments can be found in Appendix 4.

Improvement Area	Number	% (of 149)
Ryall/Holly Green	26	17.45%
Ripple	22	14.77%
Ryall	13	8.72%
Naunton	11	7.38%
Strensham Road	6	4.03%
Uckingham	5	3.36%
A4104	5	3.36%
Other	5	3.36%
A38	3	2.01%
General comments	53	35.57%
TOTAL	149	100.00%

Question 33

Are there sufficient pavements?

Sample size – 373 (86.95%)

Please note: Some households may not have answered because their area, for example Uckinghall or Naunton, does not have any pavements and they may not have considered this question applicable to them.

305 households in the sample (81.77%) believe there are sufficient pavements in the Parish. Some commented that pavements were not needed/desired on country lanes or in villages, pointing out the rural character of the Parish and suggesting that courteous, considerate driving would be helpful instead.

Of the 68 households who said 'No' to this question, 42 gave examples of where pavements were needed. These are categorised in the following table. Sample comments can be found in Appendix 4.

Pavement Requirements	Number
A4104	21
A38	4
Ripple	4
Ryall	4
The Grove	3
Strensham Road	2
Holly Green	1
Uckinghall	1
Upton	2
TOTAL SUGGESTIONS	42

Question 34

Are you satisfied with the maintenance of the pavements?

Sample size – 348 (81.12%)

Please note: As for Question 33, some households may not have answered this question if there are no pavements in their village.

226 households in the sample (64.94%) said they were satisfied with pavement maintenance.

Of the 122 households who said 'No' to this question, 21 provided general remarks and 69 gave specific examples of where pavements need improvement – these examples are categorised in the following table. Sample comments can be found in Appendix 4.

Pavement Maintenance	Number
A4104	22
Ryall Road	18
Beeches	11
The Woodlands	4
Court Lea	4
Other	4
A38	3
Ryall Meadow	2
Ryall Grove	1
TOTAL SUGGESTIONS	69

Question 35

Do you use a bicycle?

Sample size – 413 (96.27%)

235 households in the sample (56.90%) said they do not use a bicycle. The comments from other questions relating to the lack of cycle paths may be a contributing factor to this statistic; however age/mobility may also be another.

178 households do use a bicycle.

Question 36

Are there sufficient cycle paths available?

Sample size – 299 (69.70%)

Please note: Households may not have completed this question if they do not use a bicycle and therefore think the question is not applicable to them.

203 households in the sample (67.89%) said that there are insufficient cycle paths. Some commented it was a case of 'none available' rather than insufficient.

A few respondents expressed concern over space on lanes for cycle paths and that they would not wish to reduce the 'size' of the roads.

122 suggestions were made for the provision of cycle paths, as detailed in the table below. Sample comments can be found in Appendix 4. In addition, others provided general comments regarding the ability to travel by bicycle between communities within the Parish, to cycle to nearby towns - Upton being primarily mentioned - from all villages (e.g. cycle paths on roads leading out of villages to A38) and to reach specific amenities such as the surgery.

Cycle Paths	Number	% (of 122)
A4104	72	59.02%
A38	45	36.89%
Ryall Road	3	2.46%
River	1	0.82%
Strensham Road	1	0.82%
TOTAL SUGGESTIONS	122	100.00%

Question 37

Ripple Parish has 21 miles of rural footpaths. How often do you use them?

Sample size – 418 (97.44%)

113 households in the sample (27.03%) said they frequently use the rural footpaths, compared to 175 (41.87%) who occasionally use them, and 130 (31.10%) who seldom make use of them.

Question 38

Would you like a map showing footpaths to be available?

Sample size – 409 (95.34%)

312 households in the sample (76.28%) were in favour of this. The survey does not ask whether residents would make more use of the rural footpaths if a map was made available to them, therefore this would be a follow up question to ask.

Question 39

Do footpaths/bridle paths need to be better signposted and maintained?

Sample size – 381 (88.81%)

289 households in the sample (75.85%) said that better signage and maintenance of footpaths/bridle paths is required. Some comments gave further insight into the problems, such as the inconsistency in maintenance levels - but for the majority of responses it is not clear whether residents are dissatisfied with the signage or maintenance, or both. This needs clarification.

Question 56

Would you be interested in buying a new property built using eco-friendly materials?

Sample size – 333 (77.62%)

Please note: Comments highlighted that some households may not have answered this question as they did not have sufficient knowledge about eco-friendly materials.

224 households in the sample (67.247%) indicated they would not be interested in buying a new property using eco-friendly materials. This is not necessarily because they aren't environmentally friendly, as shown in the following table which summarises comments given:

Eco-Friendly Homes - No	Number
Not looking to move	30
Cost (too expensive)	11
Not proven	6
Prefer to update existing property	2
Rural character	2
No knowledge	1
Unnecessary	1
TOTAL	53

It is probable that the top reason (not looking to move) applies to many more of the 224 households who answered 'No' to Question 56.

109 households in the sample (32.73%) indicated that they would be interested in eco-friendly properties. The following table summarises reasons for interest.

Eco-Friendly Homes - Yes	Number
Protect the environment	29
Cost effective	12
Planning for the future	7
Save resources	3
TOTAL	51

Question 63

The Parish has very little in the way of parks and open spaces. Can you suggest where more could be sited?

Sample size – 75 (17.48%)

21 households in the sample answered this question but did not think there was an issue, given the rural surroundings. A small number of households expressed a desire for parks/open spaces but could not suggest suitable sites. Some commented that any suitable land has now been built upon. Suggestions and comments can be viewed in Appendix 4.

Question 64

We celebrate the Battle of Ripple. What other projects can you suggest to celebrate our local heritage?

Sample size – 41 (9.56%)

One household in the sample stated they were unable to suggest any projects as they were unaware of local heritage. This may be one reason why a significant number of households (388) did not complete this question.

Two households questioned the viability of additional projects, citing little support for the Battle of Ripple.

Three households did not want other projects.

35 households put forward 50 suggestions which are listed in Appendix 4. Given the small sample size for this question, any suggestions would need to be explored further in terms of interest throughout the Parish.

Question 66

If a large amount of money became available, what improvements, additions or changes would you most like to have in the Parish or your part of it?

Sample size – 192 (44.76%)

7 households in the sample did not want any improvements/additions/changes and said they like everything just as it is. The remaining 185 households made a total of 297 suggestions, many of which repeat/reinforce comments given for other questions. These have been categorised in the table below. Sample comments can be found in Appendix 4.

Improvements/Additions/Changes	Number	% (of 297)
Flood prevention/management	35	11.78%
Traffic control	30	10.10%
Road/pavement maintenance	24	8.08%
Children's play area	24	8.08%
Village hall/community centre	23	7.74%
Cycle paths	19	6.40%
Preservation of rural character	15	5.05%
Improved public transport	12	4.04%
Shop	11	3.70%
Sports facilities	10	3.37%
Other *	94	31.65%
TOTAL	297	100.00%

* Other includes: Street lighting (9), footpaths (8), utilities (8), vegetation management (6), pedestrian crossing (5), waste management (5), park (5), policing (5), road layout improvements (4), car parking (4), youth activities (3), redevelopment (3), council tax refunds (3), pub renovations (3), visitors for housebound (2), additional bridge across Severn (2), leisure (2), recycling (2), road signage (2), local radio (1), tourist attractions (1), affordable property (1), health services (1), footbridges (1), shows (1), mobile library (1), house numbers (1), new connecting roads within Parish (1), allotments (1), grants (1), sheltered accommodation (1), post office (1)

8. Stronger Communities

Question 40

Part 1: Do you have use of a car?

Sample size – 423 (98.60%)

396 households in the sample (93.62%) said they have use of a car. 27 households do not.

Part 2: If Yes, would you be interested in taking part in a car pool?

Out of the 396 households with the use of a car, 355 households (89.65%) said they were not interested in taking part in a car pool. 28 said they would consider it, and the remaining 13 did not complete this part of the question. There is evidence (from some comments given) that car pools already take place on an informal basis and this may be why the majority of car users said 'No' to Part 2 of this question. Alternatively it may be due to household's daily routes not being flexible enough to participate (as indicated by other comments).

Of the 28 who said 'Yes' to taking part in a car pool, the main purposes were commuting to work and shopping, with a small number willing to take part for the purposes of visits to the surgery and library or school runs and children's activities.

Of the 27 who do not have use of a car, only 2 expressed an interest in making use of a car pool scheme for shopping. Those who do not have a car may already have friends, family or neighbours who give them lifts when required.

Question 42

If you don't drive, what mode of transport do you use to get to the shops, visit friends, etc.?

Sample size – 120 (27.97%)

Please note: 1) The majority of residents use a car as their sole means of transportation resulting in a small sample size for this question. 2) Individual sample sizes have been given for each method of transport as most respondents did not fully complete this question. It is likely that some parts of the question were left blank as they were unable to tick a 'Never' option.

Means of Transport	Number				Sample Size
	Frequently	Often	Sometimes	Rarely	
Walk	21	17	20	9	67
Bicycle	13	12	17	11	53
Motorcycle	5	2	0	14	21
Bus	20	17	18	21	76
Taxi	1	4	12	18	35
Get a lift	9	9	16	11	45

Means of Transport	% (of sample size)			
	Frequently	Often	Sometimes	Rarely
Walk	31.34%	25.37%	29.85%	13.43%
Bicycle	24.53%	22.64%	32.08%	20.75%
Motorcycle	23.81%	9.52%	0.00%	66.67%
Bus	26.32%	22.37%	23.68%	27.63%
Taxi	2.86%	11.43%	34.29%	51.43%
Get a lift	20.00%	20.00%	35.56%	24.44%

A small number of households without cars regularly use the bus or walk/cycle. Motorcycles/taxis are rarely used.

Question 43

If you use bus transport, please tell us where you go to/from?

Sample size – 126 (29.37%)

The following tables show the use of bus routes from villages within the Parish to four nearby towns.

To/from	Number				% (of sample size)			
	Upton	Tewks	Gloucester	Worcester	Upton	Tewks	Gloucester	Worcester
Holly Green	26	28	10	39	20.63%	22.22%	7.94%	30.95%
Ryall	34	29	11	30	26.98%	23.02%	8.73%	23.81%
The Grove	4	3	2	3	3.17%	2.38%	1.59%	2.38%
Naunton	16	15	8	11	12.70%	11.90%	6.35%	8.73%
Ripple	7	12	3	4	5.56%	9.52%	2.38%	3.17%
Uckinghall	1	3	3	1	0.79%	2.38%	2.38%	0.79%

Holly Green & Ryall to Upton, Tewkesbury and Worcester appear to be the routes most used by residents, followed by the Naunton/Upton and Naunton/Tewkesbury routes.

Other destinations specified by respondents included Cheltenham (from Tewkesbury), Malvern (from Upton), Worcester (from Upton or via Callow End).

Some respondents commented that they don't know the bus routes available to them or where the bus stops are.

Question 44

How would you rate the bus service in terms of:

Sample size – individual sample sizes are given in the table below.

Please note: A greater number of households completed Question 44 (compared to Question 43). Whilst the additional 40 households may not use bus transport, they obviously wished to give their opinions on the bus service. Their experiences of timetables, punctuality, provision of shelters and/or affordability may be contributing factors as to why they don't use bus transport.

Aspect of bus service	Number					Sample Size
	Bad	Unsatisfactory	Average	Good	Excellent	
Timetable	25	36	58	39	4	162
Punctuality	4	5	66	53	4	132
Provision of shelters	21	34	65	14	3	137
Affordability	10	12	39	19	36	116

Aspect of bus service	% (of sample size)				
	Bad	Unsatisfactory	Average	Good	Excellent
Timetable	15.43%	22.22%	35.80%	24.07%	2.47%
Punctuality	3.03%	3.79%	50.00%	40.15%	3.03%
Provision of shelters	15.33%	24.82%	47.45%	10.22%	2.19%
Affordability	8.62%	10.34%	33.62%	16.38%	31.03%

Punctuality appears to be satisfactory, with 93.18% of the sample awarding average or above-average ratings for this aspect of the bus service. The same can be said for affordability though this is likely to be due to the fact that many respondents have free bus passes. Timetable (which represents both timing and frequency) and provision of shelters are in need of considerable improvement with 37.65% and 40.15% of the sample giving below-average ratings to these aspects respectively.

Question 45

How could the bus service be improved?

Sample size – 92 (21.45%)

117 suggestions were put forward. These are categorised in the table below. Sample comments can be found in Appendix 5.

Bus Service Improvement Areas	Number	% (of 117)
Frequency	59	50.43%
Routes	31	26.50%
Information	11	9.40%
Bus stops	5	4.27%
Drivers	4	3.42%
Disability	3	2.56%
Cost	3	2.56%
Buses	1	0.85%
TOTAL SUGGESTIONS	117	100.00%

Frequency does not just relate to more buses being made available but also the timing of them so that travellers can connect up to other routes and have flexibility in terms of the duration of their trip (i.e. not having to wait hours for a return journey, or conversely having sufficient time in town before the only/last return bus).

The comments in Appendix 5 give a very good insight into residents' requirements for bus transport. Some are conflicting (such as the desire for direct routes for shorter journey times, compared to requests for buses that stop frequently throughout villages to provide more convenience) and these will require further research to determine changes to the bus service that are needed by the majority of the Parish.

Question 48

If you work from home, is there any form of support you would appreciate within the parish, e.g. shared purchasing of computer products, stationery, etc. for cost savings?

Sample size – 21 (4.90%)

Please note: Very few residents work from home (67 established by Question 46) therefore the sample size is very small. Some may have left this blank if they work from home but have no requirements for support.

Of the 21 who completed this question 13 indicated they did not require any support. Eight households are interested in shared purchasing, as suggested in the question wording. Two out of the eight indicated improved postal and broadband services would be of help.

Question 49

Part 3: Please mark your desired housing types.

Sample size – 230 (53.61%)

Please note: It is possible that many of those who did not complete Part 3 do not intend to move again and therefore this part of the question was not applicable to them.

The sample is made up of 217 households who gave a single type of desired housing and 13 households who indicated more than one type of desired housing.

Desired Housing Type	Number	% (of 246)
Bungalow	111	45.12%
Detached house (2 or more floors)	94	38.21%
Sheltered accommodation	21	8.54%
Semi-detached house	10	4.07%
Flat	6	2.44%
Terrace	3	1.22%
Caravan	1	0.41%
Total	246	100.00%

In the previous table, the % is achieved by dividing by the total number of reasons given (246). The numbers can be viewed in a slightly different way, as shown in the following table, dividing by the sample size (230). Please note the % will not add up to 100% as some households gave more than one answer.

Desired Housing Type	Number	% (of 230)
Bungalow	111	48.26%
Detached house (2 or more floors)	94	40.87%
Sheltered accommodation	21	9.13%
Semi-detached house	10	4.35%
Flat	6	2.61%
Terrace	3	1.30%
Caravan	1	0.43%

Future housing requirements for existing residents are predominantly bungalows or detached houses.

Question 50

If more homes are to be built in the Parish, what type of accommodation and tenure is most needed?

Sample size – 347 (80.89%)

175 households in the sample (50.43%) indicated their preference was for no new homes to be built in the Parish. Three respondents added comments that the current infrastructure (eg. roads, drainage) will not support any further buildings.

The remaining 172 households in the sample (49.57%) indicated a broad range of housing types and tenure, as detailed in the following table. Four respondents commented that they were only in favour of new homes being built under certain conditions (limited numbers, strict control over site and building style/quality, very small developments).

Accommodation	Tenure (Number)			
	Rented	Shared Ownership	Fixed Equity	Home Owner
Flat	7	3	1	5
Terraced houses	6	9	1	13
Semi-detached houses	18	19	4	27
Bungalows	17	7	4	45
Detached houses	5	5	0	35
Sheltered accommodation	25	6	2	17
Affordable housing (2-5 units)	40	42	12	46
TOTAL	118	91	24	188

Accommodation	Tenure (% of total properties = 421%)			
	Rented	Shared Ownership	Fixed Equity	Home Owner
Flat	1.66%	0.71%	0.24%	1.19%
Terraced houses	1.43%	2.14%	0.24%	3.09%
Semi-detached houses	4.28%	4.51%	0.95%	6.41%
Bungalows	4.04%	1.66%	0.95%	10.69%
Detached houses	1.19%	1.19%	0.00%	8.31%
Sheltered accommodation	5.94%	1.43%	0.48%	4.04%
Affordable housing (2-5 units)	9.50%	9.98%	2.85%	10.93%
TOTAL	1.66%	0.71%	0.24%	1.19%

The perceptions of residents appear to be that bungalows (home ownership) and affordable accommodation (rented, shared ownership and home ownership) are most needed in the Parish if more new homes are to be built in the Parish.

Question 51

Do you think that people can afford property currently coming on to the market, bearing in mind that the cheapest two-bedroomed property in Ripple Parish costs approximately £180,000?

Sample size – 361 (84.15%)

277 households in the sample (76.73%) do not believe that property is affordable. A comparably small number, 84 disagree. A number of comments were provided which can be viewed in Appendix 5.

Question 52

Is there an appropriate area in the Parish on which new homes could be built?

Sample size – 276 (64.34%)

Please note: Some of the 153 people who did not complete this question may have been against new builds and therefore did not answer it, possibly accounting for the lower sample size.

234 households in the sample (84.78%) do not believe there is an appropriate place for new homes to be built.

Of the 42 people that answered 'Yes' to this question, 31 gave suggestions. Sample comments can be viewed in Appendix 5.

Question 53

Are you satisfied with the planning application process in Malvern Hills District Council?

Sample size – 303 (70.63%)

Please note: 126 respondents did not complete this question - this may be (as indicated by some of their comments) that they have no experience of MHDC or knowledge of the planning process, and therefore they were unable to answer this question.

208 households in the sample (68.65%) indicated they were satisfied. Nearly one third (95 households) said they were dissatisfied with the process. 83 respondents gave one or more reasons for their dissatisfaction. These reasons are categorised in the following table. Sample comments can be viewed in Appendix 5.

Dissatisfaction with MHDC	Number	% (of 100)
Inconsistency Marina development (19)	40	40.00%
Slow	15	15.00%
Inaccessibility and poor level of customer service	14	14.00%
Dogmatic and inflexible	9	9.00%
Outcome of consultations ignored	8	8.00%
Too many applications approved	6	6.00%
No enforcement of conditions/unapproved building work	5	5.00%
Decisions go against preservation of rural character	2	2.00%
Energy saving options not encouraged by MHDC	1	1.00%
TOTAL	100	100.00%

Dissatisfaction appears to be largely due to the inconsistency of application outcomes. The marina development was specifically commented on by respondents unhappy with the development going ahead and not understanding the reason for it being approved.

Question 54

Should communication of planning applications be extended beyond the statutory requirements (e.g. Where major disruption may affect residents other than immediate neighbours)?

Sample size – 333 (77.62%)

242 households in the sample (72.67%) believe that communication of planning applications should be extended. 91 households are satisfied with the statutory requirements.

Question 57

Where do you learn about events taking place in the Parish?

Sample size – 419 (97.67%)

28 households in the sample (6.68%) indicated that they do not hear about Parish events.

156 households in the sample (37.23%) get information from a single means, and 235 households (56.09%) use multiple sources of communication. The following table shows the most and least effective forms of communication:

Communication	Number	% (of 757)
Notices on Parish Amenity boards	260	34.35%
Notices in <i>The Bridge</i>	238	31.44%
From friends and neighbours	179	23.65%
Notices outside the Parish Hall	35	4.62%
Other *	45	5.94%
TOTAL	757	100.00%

In the previous table, the % is achieved by dividing by the total number of answers given (757). The numbers can be viewed in a slightly different way, as shown in the following table, dividing by the sample size (419). Please note the % will not add up to 100% as some households gave more than one answer.

Communication Methods	Number	% (of 419)
Notices on Parish Amenity boards	260	62.05%
Notices in <i>The Bridge</i>	238	56.80%
From friends and neighbours	179	42.72%
Notices outside the Parish Hall	35	8.35%
Other *	45	10.74%

Nearly two thirds of residents learn about events from Parish Amenity Boards and over 50% get information on Parish events from *The Bridge*. These are the top two means of communication, but word of mouth also appears to be very effective.

* Other means are outlined below:

Communication Methods (Other)	Number
Local newspapers/magazines	22
Leaflet drops	9
Pub	5
Website	4
TOTAL	40

Question 58

Part 1: Is better communication about events in the Parish needed?

Sample size – 379 (88.34%)

239 households in the sample (63.06%) are satisfied with the current means of communication with regard to learning about events in the Parish.

140 households in the sample (36.94%) think communication needs to be improved.

Part 2: If 'Yes' what would be your preferred means of communication?

103 suggestions were put forward. These are summarised in the following table.

Preferred Means of Communication	Number	% (of 103)
Parish newsletter/newspaper *	26	25.24%
Leaflet drops	23	22.33%
Emails	22	21.36%
Website *	18	17.48%
More articles in local newspapers/magazines	6	5.83%
More notices/notice boards	6	5.83%
Other	2	1.94%
TOTAL	103	100.00%

* These are requests for a Parish newsletter/newspaper and a website. As *The Bridge* and Parish Website already exist, it suggests that some households are not aware of their existence.

Question 59

Is there a need for more Parish halls?

Sample size – 364 (84.85%)

307 households in the sample (84.34%) do not think there is a need for one or more additional Parish halls. One respondent pointed out that the existing Parish hall is under utilised with usage estimated at 25%.

A small number of households in the sample - 57 (15.66%) - believe there is a need for more Parish halls. 45 suggested locations were put forward, of which 41 were for a Parish hall in Holly Green/Ryall.

Question 60

The following activities take place in the Parish hall on a regular basis: Tennis table, yoga and monthly WI meetings. Are more/different types of activities needed?

Sample size – 282 (65.73%)

174 households in the sample (61.70%) believe that sufficient activities are offered.

108 households in the sample (38.30%) think that more/different types of activities are needed. 103 suggestions are summarised in the following table. The most popular suggestion is personal fitness classes. Sample comments can be viewed in Appendix 5.

Suggestions For Parish Hall Activities	Number	% (of 103)
Personal fitness	21	20.39%
Dance classes/dancing events	9	8.74%
Art classes/craft activities	7	6.80%
Baby/toddler groups	6	5.83%
Coffee mornings	5	4.85%
Children's activities	4	3.88%
Quizzes	4	3.88%
Sales	4	3.88%
Sports	4	3.88%
Youth club	3	2.91%
Educational activities	3	2.91%
Elderly activities	3	2.91%
Music events	3	2.91%
Well being activities	2	1.94%
Lunch club	2	1.94%
Fun days	2	1.94%
Weight loss	2	1.94%
Parish concerns	1	0.97%
Other (a variety of special interest clubs)	18	17.48%
TOTAL	103	100.00%

One respondent suggested that the Ripple Community Plan Group should refer to a Parish hall survey that has been carried out.

Question 62

How often do you use the facilities listed below?

Sample size – please refer to individual sample sizes given in the following table.

Facility	Number					Sample Size
	Frequently	Often	Sometimes	Rarely	Never	
a. The Railway Inn	21	20	53	86	189	369
b. The Bluebell Inn	35	47	142	96	79	399
c. Parish Hall	10	24	74	108	160	376
d. Recreational Field, Ryall	18	15	27	27	269	356
e. Public Footpaths	98	77	131	57	37	400
f. The Church at Ripple	11	14	67	106	187	385
g. Upton Community Care Taxi	4	3	19	16	339	381
h. Telephone Box	1	0	10	42	328	381
i. Notice Boards	54	79	120	54	86	393
j. Mobile Library	12	5	13	19	338	387

Facility	% (of sample size)				
	Frequently	Often	Sometimes	Rarely	Never
a. The Railway Inn	5.69%	5.42%	14.36%	23.31%	51.22%
b. The Bluebell Inn	8.77%	11.78%	35.59%	24.06%	19.80%
c. Parish Hall	2.66%	6.38%	19.68%	28.72%	42.55%
d. Recreational Field, Ryall	5.06%	4.21%	7.58%	7.58%	75.56%
e. Public Footpaths	24.50%	19.25%	32.75%	14.25%	9.25%
f. The Church at Ripple	2.86%	3.64%	17.40%	27.53%	48.57%
g. Upton Community Care Taxi	1.05%	0.79%	4.99%	4.20%	88.98%
h. Telephone Box	0.26%	0.00%	2.62%	11.02%	86.09%
i. Notice Boards	13.74%	20.10%	30.53%	13.74%	21.88%
j. Mobile Library	3.10%	1.29%	3.36%	4.91%	87.34%

With the exception of public footpaths and notice boards, all other facilities are notably under-utilised.

Comments focused on the Recreational Field at Ryall, with 32 unaware of its existence, and the mobile library – 13 were not either not aware of it or unsure when/where it visits, others are not at home during the day to make use of it.

Question 65

Please rate the provision of these services

Sample size – please refer to individual sample sizes given in the table below.

Service	Number					Sample Size
	Excellent	Good	Average	Below Av	Poor	
a. Emergency Services	66	142	75	7	4	294
b. Water and sewage	33	151	140	27	21	372
c. Electricity	30	158	135	36	22	381
d. Skips	18	64	79	59	87	307
e. Home care/visitors	13	34	52	10	8	117

Service	% (of sample size)				
	Excellent	Good	Average	Below Av	Poor
a. Emergency Services	22.45%	48.30%	25.51%	2.38%	1.36%
b. Water and sewage	8.87%	40.59%	37.63%	7.26%	5.65%
c. Electricity	7.87%	41.47%	35.43%	9.45%	5.77%
d. Skips	5.86%	20.85%	25.73%	19.22%	28.34%
e. Home care/visitors	11.11%	29.06%	44.44%	8.55%	6.84%

Emergency services perform very well with over 70% of the sample size awarding an above-average rating. Water and sewage/electricity services appear to be good. The provision of home care/visitors is considered average, and provision of skips requires the greatest level of improvement. In terms of skips, numerous comments point out the lack of them now (they were once provided twice yearly in some communities) and some of the ratings awarded may actually relate to the skips in Upton.

Question 67

Is there anything else you would like to tell us about your experience of living in Ripple Parish?

Sample size – 121 (28.21%)

121 households took the opportunity to give additional insight into their experiences as a resident and provided 161 comments. These comments were analysed and assigned to the following four categories:

Type of Comment	Number	% (of 161)
Positive feedback	78	48.45%
Concerns/complaints	61	37.89%
Statement*	12	7.45%
Query/request	10	6.21%
TOTAL	161	100.00%

* A comment which cannot be classed as positive or negative

There were marginally more positive comments with just under 50% of households in the sample having something complimentary to say about their Parish experiences. Sample comments for all categories are provided in Appendix 5.

Question 68

Are you involved in any volunteer work for charities or other organisations?

Sample size – 395 (92.07%)

119 households in the sample (30.13%) are involved in volunteer work for a wide variety of local and national organisations. Please refer to Appendix 5 for a list of them.

Question 69

Part 1: Do you feel that Ripple Parish is/can be an integrated community?

Sample size – 335 (78.09%)

216 households in the sample (64.48%) said 'Yes' to this question. Comments suggest that the majority of these households believe that Ripple Parish can be an integrated community but is not currently.

Part 2: If No, please briefly explain your reasons

Sample size - 119 households in the sample (35.52%) answered Part 1 but 27 of these did not give a reason in Part 2. The responses of the remaining 92 are as detailed in the table below. Sample comments can be viewed in Appendix 5.

Reasons For Non-Integration	Number	% (of 92)
Geographic layout Fragmented locations (36) Distance between communities (17) Lack of focal point (7) Size of Parish (3)	63	68.48%
Insular/no desire for integration	10	10.87%
Different requirements	7	7.61%
Commuter Parish	4	4.35%
Other	8	8.70%
TOTAL	92	100.00%

Question 70

Do you know how to contact your Parish Council to report concerns or problems?

Sample size – 402 (93.71%)

276 households in the sample (68.66%) know how to contact the Parish Council compared to 126 (31.34%) who do not.

Question 71

Would you or anyone in your household like to become actively involved in the Ripple Parish community?

Sample size – 363 (84.62%)

Parish Community Involvement	Number	% (of 363)
Yes	19	5.23%
No	322	88.71%
Maybe	3	0.83%
Already involved	5	1.38%
In the future (not enough time currently)	14	3.86%
TOTAL	363	100.00%

A large majority of the sample do not wish to be actively involved in the community.

10. Key Observations & Next Steps

An encouraging number of households in the Parish (430) took part in this Ripple Community Plan Questionnaire. Whilst this has enabled the identification of many trends, sample sizes should always be taken into consideration to ensure that the numbers of opinions/comments/suggestions expressed by participants do represent a credible proportion of residents. For example, young people are a small proportion of the Parish population; therefore the viability of suggestions for additional facilities/activities is questionable. Over half of the returned questionnaires were completed by residents of Holly Green and Ryall and it is therefore important that additional efforts are made to ensure the opinions/requirements of all the other communities within the Parish are fully understood.

More than three quarters of the Parish population are upwards of 35 years of age with almost equal numbers of working and retired residents. 12.5% of households have one or more disabled/housebound member. A large proportion of those in part-time or full-time employment work outside of the Parish. Children and young people make up less than 15% of the demographic. The 19-34 age group is also under represented and this is unlikely to change given limited employment opportunities, social activities and unaffordable housing. The Parish is a mixture of residents who have lived within it for short and long periods of time. Nearly 25% of residents only moved to the area within the last five years and 40% within the last ten – over 40% of the current population cited the rural setting of the Parish as the most influencing factor for moving into the area. Over 85% of the Parish live in bungalows and detached houses with the majority of properties being owned as opposed to rented.

Residents are heavily reliant on car transportation with 427 households owning 753 cars, over 90% of which are for private use. Cars are used by the vast majority of the Parish for travelling to work, the surgery, hospital appointments, taking children to school and going shopping.

In terms of traffic, enforcement of current speed limits is of greater concern than changing the limits. With an increasing volume of traffic on village roads, including large farm vehicles and HGVs, residents are mindful of safety issues and would like to see more traffic calming measures put in place. The A38/A4104/Pershore Road junction is their top priority for improvement, ideally a roundabout, to improve traffic flow and to stop drivers using Ripple Parish villages as short cuts.

Significant efforts are required to provide several viable alternatives to car transportation for those who cannot drive or would like greater choice in terms of their transport options. A pedestrian crossing for the A38 at the Bluebell would help pedestrians to safely cross from one side of the Parish to the other – this was requested by 183 households. Whilst many consider there are sufficient pavements or do not want them, some further thought needs to be given to the safety of pedestrians especially those with children, or are elderly/disabled. Maintenance of existing pavements is also important for the same reason. Many residents do not ride a bicycle and the lack of cycle paths is one of the significant contributing factors - those who are physically able and willing to use a bicycle as an alternative to car transportation (or wish to cycle for leisure purposes) should be able to do so safely within the Parish and beyond to nearby towns. The bus services require vast improvement; specifically better planning of routes, bus stops and timetables and provision of shelters to offer residents a comfortable and convenient method of transport.

Medical services are very satisfactory for most, but nearly 45% of residents do not have a local NHS dentist and on average have to travel 12.5 miles for dental care. Over two thirds of these residents visit a private dentist and some currently have no dentist.

Nearly 60% of households expressed dissatisfaction with the level of policing in the Parish. Whilst crime levels appear to be relatively low, over 150 residents called for greater visibility of policing and would specifically like to see more presence on the ground.

Flooding is one of the Parish's top environmental concerns with a quarter of households affected by flooding in the past. Improved provision and maintenance of drainage, ditches and flood defences are the top three measures that residents would like to see to prevent flooding in the future. 260 households do not feel reassured that sufficient measures currently exist to deal with emergency situations. Improvements to recycling (more items collected from homes) and waste collection (provision of skips in particular) are also requested. A considerable number of households are dissatisfied with the (lack of) provision of dog waste/litter bins and the amount of dog and general waste.

Development within the Parish is of special interest to residents. The large majority of households are not in favour of employment-related development – agriculture being the exception. Just over 50% of households do not want any new homes built in the Parish and the majority of households do not believe there is an appropriate place for new homes to be built. Residents are clearly distressed by the approval of the marina development and are concerned about its impact on an infrastructure that appears to be near/at maximum capacity. Nearly one third of households are dissatisfied with the planning application process in Malvern Hills District Council, specifically the apparent inconsistency of decisions.

The majority of facilities in the Parish are considerably under-utilised. A farm shop would be welcomed by over 75% of households, but it appears that sustainability and a convenient location for all residents is questionable.

Communication and availability of information appears to be a recurring issue. 311 households are not aware of the energy conservation initiatives currently taking place in the area. 189 households do not know who to contact for information on recycling house and garden waste. 126 households do not know how to contact the Parish Council to report concerns or problems. The amenity boards and The Bridge magazine are proven ways in which residents learn about events and additional methods of communication such as emails and leaflet drops (suggested by participants) could be considered to complement existing ones and maximise coverage across the Parish.

There does not appear to be a strong sense of Parish community spirit, though the willingness to help others is evident with nearly one third of household involved in volunteer work. Very few households suggested projects to celebrate local heritage. The majority of car owners are not interested in taking part in a car pool scheme (although in some cases this may be because they already do on an informal basis). Many of those living in Ryall/Holly Green consider themselves to be part of Upton and over a third of all households do not feel that Ripple Parish is or can be an integrated community due to its geographic configuration. 322 households stated they do not wish to become actively involved in the Ripple Parish community.

A lack of focal point will always prove problematic and as there is no site for a community centre or shop that is convenient to all, perhaps attention should be focused on providing transport for residents to events in other parts of the Parish if they cannot drive or parking facilities are insufficient.

In terms of next steps it is vital that initial findings are communicated back to the Parish so that this survey is considered a worthwhile exercise. Some short-term wins need to be identified alongside medium-term and long-term goals so that some action is seen to happen relatively quickly.

Two key areas appear to require further research and consultation with residents before any planning can begin. Firstly, to determine how Ripple Parish can become an integrated community given the obstacles identified and the investment needed to achieve this. Secondly, to identify future requirements - what will/should the Parish 'look' like in 5-10 years time in terms of demographics, for example more retired residents with fewer able to drive, or greater representation of the younger age groups, etc. - and prioritise these alongside current requirements identified in this Ripple Community Plan Questionnaire.

10. Appendices

Appendix 1 – Parish Profile

Question 5 - If you are not originally from this area, what was your reason for moving to Ripple Parish?

Other	Sample Comments
Family	Moved with parents
Housing	Availability of large garden
	Unable to find suitable property in Kempsey where I previously lived
	Downsizing due to husband's terminal illness
	Liked property
	Housing necessity
	House choice
	Housing (to live in a bungalow)
	Housing - bungalow required
	Housing type - converted a barn
	Move from flood plain
Location	Proximity to motorways
	Nice location
Marriage	Wife's home area
	Remarried
Quality of life	Like the area
	Peace and quiet
	Good place to live
	Healthy living
Transport links	Close to public transport

Question 41 – Is car parking near your home a problem?

- Beechwood home for elderly
- Bluebell pub
- Church car park not adequate
- Corner of Hillview Gardens
- Ferry Lane, Uckinghall
- In Ryall Meadow on pavement parking by Housing Trust homes can be a nuisance, especially for the disabled and people with young children
- Outside the Bluebell in Strensham Lane
- Outside to Beechwood home
- Outsiders on events such as jazz festival and horse racing - parking on the Beeches
- Parking for visitors at the 'council houses', Naunton
- Ryall Court Love - problem is we have too many cars
- Ryall Meadow
- The Cross, Ripple
- The Grove at Ryall
- Uckinghall - almost impossible to have visitors

Appendix 2 - Meeting The Needs Of Children & Young People

Question 15 - Would you like to see more activities organised for children during the holidays (possibly in the Parish Hall)?

Category	Sample Comments
Board games	Chess
Drama	Theatre school
Film	Movie screenings
Kids clubs	Play scheme
	Holiday care
Music	Singing
Playgroup	Play rangers
Sport	Badminton
	Football club
	Ice skating
	Table tennis
	Gym
Trips	Teddy Bear Walks and picnic around Parish

Appendix 3 – Communities That Are Safe & Feel Safe

Question 25 - Are you satisfied with the level of policing in our area?

- Unaware of any police presence in area
- Very rare that you see a police officer in the Parish or Upton
- A greater visual presence would be good - older residents would probably appreciate a 'bobby on the beat'
- Haven't seen a PC in the village - but then we have no crime
- Yes for the current level of crime this is appropriate
- Availability - simple phone number (not 14 digits), part time station, etc.
- Better monitoring of "through cars"
- Better response to problems
- Bobby on the beat
- Enforcement of traffic laws on Ryall Road
- Greater local presence: working with Glos police
- Higher visibility even if only at random
- I have called the police in an emergency and the local PC showed no interest
- In 25 years we have never seen a policeman, we have seen a police car driven at 25mph three times in 25 years
- In the 2 years I have been here I have never seen a police officer in the street
- It would be good if the police responded to calls and be far more visible
- It would be nice to see a policeman now and again
- Local police station should be open at night time
- Monthly or quarterly Parish meeting with constable
- More local police - not 10 miles away in Worcester
- More police on the beat (not in cars or desk bound)
- More police presence generally and the ability to contact the police when needed
- More visible presence; Better access to manned police point
- Never see any police but unsure what crime level is - low priority?
- No problem most of the year but needs more police presence around at times like the jazz festival, late at night in the Beeches area
- Occasional presence would be a start
- Police presence in Upton when youths kick off after drinking
- Proactive policing, not only response to incidents
- Re-open Upton police station, stop illegal parking in Upton
- To be advised of a named police contact with responsibility for our village
- What do the police look like today?
- Where is the local police station?
- Who are they?

Question 26 - The current speed limit upon entering a village in the Parish is 30mph. Would you like to see this changed?

- Along Rectory Lane and Station Rd, Ripple
- From Bluebell pub to Sudley Farm
- From the village hall all the way through to the bridges on either side of Ripple village
- Green Lane
- Holly Green to Ryall because of the Beechwood Care Home
- In front of Railway Inn
- Ryall Road - but needs policing/speed restrictions
- Ryall Road - measures to prevent non-residents speeding through
- Ryall Road, to try to keep drivers to below 30
- Ryall/Holly Green road
- Through Ryall Road (and enforced)
- Through the Ryall/Holly Green road
- Woodlands area
- The Beeches

Question 27 – Do you think the volume of traffic in the Parish is a problem?

General Issues	Sample Comments
Events	When festivals are in Upton and shows at Malvern
	During shows at Malvern showground
	A38 and motorway closure
Large vehicles	Tractors travelling too fast
	Some larger lorries can cause a problem sometimes
	Alarming level of lorries - cannot account for it unless misdirected
	Fast tractors and buses
	HGVs and tractors
	Large lorries & skips have been a problem, verges damaged as a result
	There are an increasing number of large vehicles - too large for the roads
Too much heavy (Cemtex) traffic breaking up verges, etc.	
Marina	Concern about marina development increase in traffic on A4104
	Extra traffic from marina development
	Will be worse with the marina extension
Speeding	But speed is with a number of locals
	Only a problem if they ignore the 30mph
Junctions	On the junctions of Naunton and Ripple - turnings on the A38

Problem Areas	Sample Comments
Holly Green	Holly Green (traffic cutting through the village well above the 30mph speed limit)
Naunton	Green Lane, Naunton
	Naunton (used as a rat run to M5/Pershore)
	Naunton main road (big tractors)
Ripple	Rectory Lane (via weak bridge, heavy goods articulated vehicles to Sun Valley)
	Ripple (road width and parking requirements, volume and size of delivery vehicles)
	Ripple (too fast, farm tractors etc.)
	Ripple (too much traffic from Uckinghall passing through)
Ryall	Ryall (despite access only signs being posted, the road is used as a cut through by large volumes of traffic)
	Ryall (the road is not policed)
	Ryall Meadow (people driving on wrong side of the road when turning into Ryall Meadow, and speeding)
	Ryall Road (during rush hours it is a bypass, above speed limit!)
	Ryall Road (people using Ryall Road as a cut through and a racing track)
Ryall Road (rat run - something needs to be done to make this an offence)	
Ripple	School Lane, Ripple (heavy traffic getting to fields by river in Bow Lane)
	School Lane, Ripple (huge farm machinery rushing along)
	School Lane, Ripple (too many large vehicles)
The Grove	Small road from Bluebell Inn to Naunton/Strensham (there is increasing heavy traffic, many lorries apparently going to trading estate at Strensham - suggest slip road from estate to M50 would solve and ease this problem)
	Strensham Road (excluding farm vehicles, too many heavy commercial vehicles)
	Strensham Road (high volumes use Strensham Road)
Upton	Upton (3 counties show ground traffic)
	Upton (during festivals)
	Upton (large vehicles trying to get through holding up traffic)
	Upton High Street (delivery lorries)
	Upton/Pershore crossroads (slow speed down)

Question 28 – Is a pedestrian/cycle crossing across the A38 needed?

- A38 bus stop from Upton to Pershore Road
- A38/A4104 junction
- A38/A4104 junction
- A4103 at end of Ryall Road
- A4103 at Holly Green
- A4211
- Across A38 into Upton
- Across A4104 between footpaths
- Also from Ryall Road onto the Upton Road
- Also near the Ryall Road and UptonA4104 junction
- And further up nearer Puckrup Hall
- At junction with A4104
- At junctions of turnings off A38 to Ripple and Naunton
- At point where village lane hits A38 (to get to bus stop)
- At the A38 by the old council houses - it is impossible to see traffic towards Tewkesbury when it comes too fast
- At the end of Holly Green on main road
- At the truck stop, Ripple exit
- Between Naunton exit to Ripple
- Bus stop in Holly Green
- By cement plant entrance
- By the letterbox near top of Ryall Road
- Court Lea area/Ryall Road T-junction
- Crossing over main road into Upton
- Either end of Ryall Road
- Junction A4101 crossroads
- Naunton to Ripple
- Old Road, Holly Green to footpath north side of A4104
- On the A road to Upton at the junction of Ryall Road
- Other end of Ryall Road
- Possibly also A4104/A38 crossing
- Ripple/Stratford Bridge
- Ryall turning on A38
- The Hutte cafe
- There should also be one on the A4104 into Upton opposite Ryall Road
- Upton/Pershore crossroads
- Walking to Upton from Ryall
- Wherever footpaths change sides
- Where the 'Hut' cafe is
- Ye Old Hutle

Question 29 - Are there sufficient road signs for horses (and riders) on the road?

General Comments

- All approach roads into village
- Around bridal paths and local lanes (for strangers)
- Especially on sharp bends
- Near riding places
- On entering village
- On side roads
- On the byways and side lanes
- Rural roads off A38
- Sharp bends
- Specifically on bends
- Where horses are regularly seen - should not ride on public pavements as now

Specific Suggestions

- A38 (but no one will heed them)
- A4104
- All along the roads of Ripple and Uckingham and the Bow
- Alongside Strensham Road and in Naunton village
- Around Bluebell
- At bends in Naunton
- At Railway Bridge, Ripple
- Bend by Ryall House Farm
- Between Upton/Pershore crossroads and Severn Stoke
- Bluebell corner, A38/A4104 corner
- Church Road, Station Rd, Ripple
- From the Bluebell up to Ripple turn off
- Green Street Farm area
- Livery yard at Naunton and its approaches
- On A38 (Naunton)
- On entering the village of Naunton
- On the Pershore Road and A38
- On the road near the marina
- On the roads into Ripple
- Ryall Road
- Uckingham near old railway bridges

Question 30 – Are there sufficient road signs for children at play?

General Comments

- Anywhere children are at risk of running into the road
- Entrance to all Parish villages
- How about a new sign throughout all villages in Britain including a 20mph speed limit "Have care...Pedestrians..." with picture of people (of all ages)
- Local recreation area
- Near children's play areas
- On estates

Specific Suggestions

- A38 (but no one will heed them) - elderly people crossing sign is ignored in Ryall Road
- Again, throughout the village, especially on School Lane and sharp bends
- Church Rd, Station Rd, Ripple
- Naunton at A38 junction; Strensham Rd junction
- Naunton main road
- On entering the Grove from Bluebell
- Outside Railway Inn
- Ripple village centre
- Ryall - road turning into Woodlands

- Ryall Grove entrance
- Ryall Road
- Ryall Road, Beeches entrance
- The Woodlands
- There should be signs in Ryall reminding the "rats" that children live in the village they are speeding through

Question 31 – Please tell us if there are any other road safety improvements you would like and where?

Additional bridge

- We need another big bridge crossing the River Severn

Cycle paths

- A cycle path from Ryall to Upton - too dangerous to use the main road
- Cycle path or joint pavement use to Upton from Holly Green to link with cycle path to Hanley Castle
- Cycle paths from Tewkesbury to Malvern to encourage more cycle use
- Road unsafe to cycle so people use footpath

Enforcement

- 30mph limit in villages to be enforced
- More policing of access-only routes
- Speed slow down signs
- Combat speeding on the A38
- More policing of speed limits in School Lane, Ripple, particularly with regard to tractors - this has been complained about by numerous people on many occasions
- More speed cameras along the A38
- Strensham Services should be made to keep their barrier down, to avoid traffic cutting through the village
- Abuse of restricted road by Beeches by speeding motorists and dangerous parking
- Are speed monitors available to enable residents to survey speed of vehicles going through the village?
- Enforcement of "Access Only" signs on Holly Green/Ryall Road
- I think that speed camera signs should be placed around the Holly Green/Ryall Road, it is becoming unsafe to walk across and even to drive on for those who live up the road
- No access road blocked at one end of Ryall Road
- Prevent cars (during shows, etc) cutting through Holly Green often at more than 30mph - perhaps a barrier/pass system?
- Problem of Ryall Road needs drastic action. It is not unusual to be overtaken when driving at 30mph
- Speed indicator sign (LED) on Ryall Road

Entrance widening

- Widening of access point to horse vet

Junctions

- A roundabout at A38/A4104 junction to ease ability to pull out onto A38 from Upton
- Are priorities at A38/A4104 junction correct for prime traffic flows? Long delays at times.
- Improve the A38/A4104 junction - then traffic would not need to use Ryall Road as a rat run
- Improvement of traffic flow at Upton turn - staggered junction (excessive queues from Upton turning south onto A38)
- Roundabout on the main A38/Upton junction would reduce congestion and slow vehicles down to help prevent accidents
- Mini roundabout at Bluebell Inn
- Access from Naunton turn onto A38 is very difficult due to speed of traffic (esp. south bound) on A38
- We would like to see improved junctions from A38 where the run of horses is at Naunton turning! Frightening junction with the speed, again
- Mini roundabout at A38/Ripple T-junction
- Some sort of safety measure at junction of A38 and Ripple Road (Naunton end)
- The north end A38/Ripple turn is a high risk junction - a waiting area would improve safety and allow unhindered traffic movements south-bound on A38
- Mini roundabout at junction A4104 and Ryall Road
- Right turn into Holly Green/Ryall from Upton requires modification to stop vehicles mounting the kerb to pass up the inside via bus stop
- Traffic lights (times) Holly Green onto A4104
- Safer entrance from A38 to village roads

- Traffic lights to ease congestion with events, etc. all year round (3 counties, festivals, motorways diversions)
- A roundabout would be useful at the marina entrance affording a safer exit for both marina and occasional caravan park/boot sale field opposite (A4104)
- The road by the vet is particularly awkward if somebody is exiting to A38 and say two cars wish to enter the road, the 2nd car is stuck on A38 for a while until the road is clear
- Traffic lights at Bluebell farm during peak times
- Safety camera near the Naunton/Ripple/A38 junction

New roads

- A road between Ripple and Ryall so you do not need to use A38

No improvements

- No, I would not like to see any more road furniture or mini roundabouts in the area

Road layouts

- A38 dual carriageway
- Provision of more passing places on narrow roads

Parked cars

- I have concerns about the parking on The Grove - Strensham Road - people need to park outside their bungalows but often park on the pavement as the road becomes too narrow and the pavement un-usable
- My main complaint is about cars parked on pavements on the A38
- Parking space outside of the bungalows in Ryall Meadow - cars have to park on the road which makes road very narrow
- We feel that cars that park on the slip road off A38 to Naunton are highly dangerous, especially as the people in the houses should be aware of the dangers! Yellow lines perhaps!!! It is extremely difficult to see past them as the bend there is also a problem as is the speed of the traffic coming along the A38!

Pedestrian crossings

- A pedestrian crossing in High Street or Old Street, Upton
- A4104 opposite Ryall Lane needs a pedestrian crossing
- A4104 pedestrian crossing and/or continuous footpath to Upton on one side of road
- A4104/A38 island is essential
- Crossing from Holly Green has insufficient space for an adult and pushchair/wheelchair in the centre of the road
- Crossing at Holly Green turning for safe place to cross busy road to walk into town (I cannot see how this is safe to cross for children/adults walking into Upton)
- Crossing required between Upton and A38
- Crossing to post box especially for children in the area
- Pedestrian crossing along the road running into Upton from Holly Green - try crossing with a pram!
- Pedestrian crossing in Upton
- Pedestrian crossing on Ryall Road
- Pedestrian crossing over A4104 near marina?
- PLEASE could we get across A4104 safely with children - almost impossible to get across with kids at Holly Green

Pedestrian Footpath

- Footpath desperately needed for walkers and people pushing pushchairs, disabled people on scooters, wheelchairs etc. From Ryall into Upton - on left hand side (at the moment one has to cross the main busy road twice, taking one's life in one's hands never mind the toddler's!!!!)
- Path from Holly Green to Upton very narrow and gravelled so not ideal - walkers are very close to fast moving lorries and children need to use path for cycling rather than road. Need proper pavement wide enough

Pedestrian (Other)

- Adequate impact protection for telephone relay box at this site (Ripple turn opposite council houses on A38 at Naunton)
- Pedestrian signs needed, especially in Naunton where the roads are narrow and there are no pavements

Road markings

- Reduce unnecessary road markings
- When are the white lines going to be re-painted on the road through Ryall? The resurfacing was undertaken in February and it is now the end of May - an unacceptable and potentially dangerous delay

Road surfaces

- Definite improvement of road surface in Green Lane, Naunton!!!
- Potholes need attention in Rectory Lane
- The drain levelled (right hand side) leaving the Beeches (first entrance from Upton)

Signage

- On A38 in direction of motorway, better alert to turning to/from Naunton
- Reduce number of signs/notices along roads
- Ripple turnoff is very dangerous and Naunton turnoff - road too fast, need camera sign, orange stripes, etc.
- Road narrows sign approaching Railway Bridge in Ripple/Uckinghall
- Signs to welcome careful drivers
- Slow down tractors to 10mph sign
- Speed restrictions and/or safety marking for warning of corner at The Grove (outside Horse & Groom) coming from Strensham direction
- Take down all unrestricted speed signs from single track lanes off the A38
- Uckinghall Road inadequate to large horse box vehicles/increase traffic
- Warning signs on sharp bend by church
- We have too many unnecessary road signs

Speed limits

- 30mph on A38
- 40mph along A38 by Ripple and Naunton junctions
- 40mph crossroads A38/A4104 up to the Bluebell Inn
- 40mph limit imposed on A38 in the section of road 300yards each side of the Bluebell Inn
- 40mph on A38 at Ryall (by Bluebell) - at present it is 50mph
- 50mph on A38
- Extend 30mph limit from Naunton to A38 and between Naunton and Ryall Green
- I would like 30mph along A38 from gravel extraction to Pershore junction
- Main A38 speed limit should be reduced to 30mph from Yorkshire Grey past Bluebell
- Reduce speed limit on A38 near Bluebell Inn
- Reduced speed limit on A38 to 40mph
- Reduction of speed at Naunton/A38 junction by Ripple
- Reduction of speed limit from Bluebell Inn on A38 down to Stratford Bridge - 40mph
- Speed limit imposed on the A38 along the approach and length of the 'council houses'
- The main A38 is too fast for the houses along this stretch of road
- 30 mph all along the A4104 from the A38 to Upton
- I would like to see a lower speed limit on the entire section of A4104 from A38 to Upton upon Severn - too many variations at present and the road has a high foot fall of pedestrians to Upton
- Should be 30mph out of Upton all the way to the A38
- Speed restrictions should continue from Upton through Holly Green up to A38
- All roads from A38 to village need 30mph limit, 25mph in village proper
- Reduce speed limit though village
- 30mph right through to the A38
- In the Woodlands and Hillview areas there are 30mph signs - far too high in cul de sac areas, should be max around 15mph
- Reduce speed from A38 to Ripple village from 60mph to 30mph
- 30mph continued from Ryall Grove along Strensham Road until the bend at entrance to Naunton
- Strensham Road - high speeds once out of 30mph zone

Street lighting

- Street light on corner (outside Horse & Groom)
- Street lighting in Ryall/Holly Green

Traffic calming

- Something on A38 from crossroads to Bluebell to slow traffic due to accidents over years to preserve lives; viewing is very poor and dangerous when hedgerow is not cut back - one cannot see oncoming traffic from Tewkesbury; a little money spent to improve this could save lives/accidents happening, especially those who use the A38 as "Brands Hatch"
- Traffic calming at the bend in the A38 opposite Ripple and Naunton crossroads
- Traffic calming necessary for pedestrian crossing on A38
- Anything on A4104 to make cars go slowly

- Sleeping policeman on all lanes in villages
- Bumps through village of Naunton/speed cameras
- Road/traffic calming in Ripple in front of Railway Inn
- Speed bumps on both roads into Ripple and Uckingham, i.e. At recycling/Parish Hall and outside Railway Inn
- Speed humps entrance to the Woodlands
- Traffic calming in The Grove, one way through Ryall
- Close one end of Ryall Lane
- More sleeping policeman on Ryall Road and in The Beeches
- Reduce amount and speed of traffic which passes along Ryall Road from A38 to Upton and vice-versa
- Road through Ryall needs narrowing measures to deter people using it as a cut through and speeding through the village
- Traffic calming measures needed on Ryall Road, especially if pedestrian crossing is added to A38 at the Bluebell Inn
- Traffic calming when entering The Grove area from A38 and from Strensham direction

Vegetation management

- Reduce height of hedges/trees along A38 by Naunton junction and Ripple junction
- Re southern exit road, Ripple to A38 (either side of Ripple Brook) boundary road hedges severely damaged. A possible fatal road accident waiting to happen!
- Hedge and grass to be cut back to cross A38 at Bluebell
- Hedge/tree cutting when turning from A38 into Rectory Lane
- Hedges cut back and tree cut back to make road clear at turning points
- Increased attention to visibility at critical road junctions, e.g. Clearance of vegetation and repositioning of signs

Appendix 4 - A Better Environment For Today & Tomorrow

Question 22 – What measures would you like to see in place to prevent future recurrence?

- Proper dredging of the river and upkeep of the ditches
- River Severn dredged (volume of water increased when draining)
- Improved drainage, greater investment by 7 Trent
- Dredging of river; Maintenance of ditches and water courses
- Maintenance of mains drainage; Clearing of culverts and waterways
- Not directly affected but access to Naunton cut off, roads flooded - blocked drains, ditches, etc.
- An ongoing programme which is maintained
- A flood wall along the river in Upton
- Access made to Upton for doctors, maybe road raised
- Action should be taken to prevent the pumping of water (storm) and sewage from Uckinghall into the Ripple Storm Water Drain System and the sewage system. When Uckinghall pumping station becomes flooded the consequence is that Ripple systems become heavily overloaded and the flooding occurs. Uckinghall should have its own sprinkler system and storm water should be separately pumped into the Severn flooding area rather than into Ripple village system
- Adequate and maintained highways drainage
- Affected in terms of road closures - better ditching and improved mains drainage; drain near Holly Green pumping station overflows very easily; an expert analysis of the plan to build another bund round the back of UuS: what effects will this have further afield?
- Better drainage , clear ditches, river dredging, no building on flood plains
- Better flood defence on village access and exit; ditching and drainage; use common sense on when future build takes place!
- Check drainage and sewerage; flood prevention
- Clean out the road gulleys; give notice when the pumping stations break down
- Clear the drains, care where permission is given to build
- Culverts and ditches and drains cleared regularly
- Ditch clearing and maintenance
- Drains and ditches clear, provision of sandbags, flood advice, flood protection for village, keep flood paths clear
- Drains and ditches maintained, flood defences deployed earlier
- Fix the drains
- Flood barrier enhancement
- Flood defence plan (as carried out in 2007 by environmental agency) to be implemented
- Footpaths open by Long Meadow currently closed; Ditches kept clear; Rivers dredged; Flood defence walls
- Improvement of drainage; no building on flood plains; new flood banks
- Improvement to banks, better dredging of ditches, effect of gravel extraction should also be investigated
- Inconvenienced by flooding, no access to anywhere for nearly a week in July 2007 but enlargement of marina and relevant building may cause further greater untold problems for the immediate Upton community
- Increase capacity of pumping station; No further housing development until pumping station made reliable; Complete survey of water courses; Increase flow in water courses
- Major routes closed - Need to dredge river; clear out ditches and review floodplain use (urgently!!)
- MHDC/County Council & Severn Trent (maybe the Environmental Agency) has "joined up" meetings with each other!! Instead of shifting the letters onto other people's desks (please talk to Sir Michael Spicer)
- More clearing of gullies and ditches and drains; what happened to regular dredging or de-silting of rivers? Surely this plays a large part in flooding occurring?
- Only lane (Bow Lane) leading to house sometimes for weeks is impassable; Drainage down side of Bow Lane to be maintained
- Permanent flood defence for Uckinghall
- Prevention of flooding of sewerage pumping station for the Grove
- Provision of further flood defences in and around Uckinghall; Ongoing drains and ditches maintenance; Dredging of River Severna organised Flood Relief Plan to house displaced persons following severe flooding, using Parish Hall
- Rapid access to sandbags and information
- Remove flood barrier in field North of East Waterside; Dredge river and raise Hanley Road to maintain area
- Review of land drainage adequacy, review of sewerage disposal plant capacity and effectiveness
- Severn Trent to maintain pumping station and drains
- Stop building on flood plains, i.e. Marina
- We didn't actually flood but that was because we hired a pump and pumped it away from the house!

Question 24 - Please use this space to comment on any specific environmental concerns you may have.

Flooding

- Do not think Environmental Agency are seriously considering the Uckinghall situation
- Being fairly new to this area I was extremely concerned about the extent of the flooding (July 07) and would like to see positive action to prevent this in the future - why are the rivers not dredged??
- Following the recent floods it appears that Upton is protected but it appears that it will not be possible to get them because flooding will be worse, Worcester, Pershore, Evesham and also possible Gloucester will be inaccessible
- Permanent protection in place by the river from October to March, ideally retractable during the summer months
- Enforce clearing of ditches/drains on private land
- The drains are not working in the road - the pipes seem to have been damaged and when large amounts of rain fall it causes flooding at the lower end of the road, some into houses
- Drainage and soakaways to cope with heavy rainfall
- Dig the ditches
- Stop building indiscriminately on flood plains
- By making sure fields are drained properly and ditches constantly checked as they were years ago
- Solve the flooding on the A38 between Bluebell Farm and the industrial site
- Drains and field ditches have not been cleared - see along Ferry Lane in particular
- Dedicated flood protection for Parish and region should be established as a priority
- I am not aware of any new measures in place (flooding)
- Some sections of flood bank at Uckinghall and Ripple have been damaged by farm tractors
- Upton town needs "advanced" flood protection
- I still maintain the development of hedges near to the Marina is ridiculous as field could not have been accessed for rescuing occupants in July 2007
- The frequency of flooding to property in Uckinghall and the associated trauma is no longer acceptable!
- Ensure the brook running through Naunton is cleared all the way from the Strensham Road bridge - especially between Stretford Bridge and the River Severn, to ensure the water can get away
- Police the boat speed on the Severn as it is washing away the banks
- Re flooding: extra drainage from bottom of School Lane towards Ripple Cross
- Flooding due to inadequate highways drainage - this is a fear of many villages
- Climate change - increase of flooding
- There were ditches and ponds which were capable of dealing with flash floods - these have been allowed to be blocked and in the case of ponds, filled in
- There has been a water pipe leak for 2 years by old railway bridge (Bow Lane)
- Better maintenance of drains and ditches would prevent some of the flash flooding
- Drainage - revise location of drains from high ground to River Severn!
- Dredging of Upton River Severn to clear away years of soft soil/rubbish/trees etc.
- Flash flood water should be piped into the Severn flood area as it was before the ponds were filled in - bad planning has allowed the old system to be cancelled out without any alternative system being produced to replace it
- Maintain category 3 area and not allow any new developments
- Regular programme of management of tributaries to Severn, i.e. Streams
- Reinstate the soakaway pond at the footpath in Ferry Lane for floodwater runoff from the lane
- The drain/sewer our property goes into in "The Grove" needs attention and is in poor condition - could not cope with lots of rainwater/flooding

Recycling

- More local recycling facilities
- It would be great if garden waste and bottles were collected from homes
- Bottle collection would be great for recycling instead of taking to recycling point - they do this in Pershore where we lived before...
- Bin bags too thin, therefore have to use 2 bags (esp. Plastics and metal waste bags) instead of one!
- I am against "wheelie bins" - our separate coloured bags have to be better than a green bin with everything chucked in - as happens in some areas of Worcester
- Why are bottles thrown into bottle banks? They are crushed and re-manufactured - they can be sterilised and reused as they are and not use additional power to re-manufacture!
- A green waste collection from our houses would be very useful (like the other recycling collections we already have)
- More recycling of other materials including a lot more plastics
- Less complex recycling rules, e.g. All plastic and metal should be collected
- Local collection of bottles for recycling - or a bottle bank in the village (like Wychavon)
- Recycling facility needed for newspapers and magazines alongside bottle banks

- Extend recycling facilities to include cardboard, foil, etc.
- Household collection of recycling material is too restrictive with many items marked as recyclable but not allowed - particularly plastics
- Recycling from home to include bottles, cardboard etc.
- Extend recycling facility opening hours
- More information about composting please...
- Sufficient recycling containers (larger required) and tied
- Provided extra facilities at skip site of Upton recycling, e.g. For cartons (e.g. Tropicana) - see Morrisons supermarket at Tewkesbury (who have this)

Waste collection

- The amount of mess in Upton is disgraceful (I consider myself part resident of Upton - lived there during floods) and always walk to school along school lane where children always have to avoid piles of mess
- Greater supply of waste plastic and waste paper bags
- Recent work by contractors to clean out a ditch on the A38 (in front of "The Cottage", adjacent to Bluebell pub going towards Ripple) did not include the removal of large lumps of concrete, old tyres, traffic cones, etc.
- Dog waste bins/litter bins
- Retain weekly waste collection
- Too much litter - more waste bins need to be placed
- To get Tingdene Marina and the environmental agency to agree a joint policy for the collection of rubbish left on the flood embankments, following a major flood
- The increase in litter - the dropping of litter and lack of litter removal/litter collection facilities i.e. Litter bins and signs
- Re-issue skips twice yearly for bulky waste
- We need zero tolerance on litter problem
- By providing a bigger/better facility at the Parish Hall - it seems counterproductive to have all residents drive to Upton to take surplus waste
- Hay lorries should be sheeted
- Rubbish from river ferry frequently on banks
- Some containers for rubbish on the river walk to Upton
- Village fly tipping clearance
- Provision of wheelie bins for land fill waste collected weekly

Traffic volume/speed

- Stopping HGVs from using Upton upon Severn as a short cut or alternative to the M50
- More rigorous enforcement of 30mph speed limit along Ryall Road - previous findings by ministry of transport were farcical
- Reduce volume and speed of traffic along Ryall Road
- Concerns speeding cars down Ferry Lane
- Speed limit on A38 Twynning to Upton needs to be reduced to 40mph with speed cameras etc
- Large vehicles entering/speeding through village
- 8-12 metre lorries are too large to go through our village
- Holly Green/Ryall Road used as a cut through, makes our road dangerous - speed limit goes unnoticed, very fast cars
- Police with speed gun at peak traffic times

No new developments

- No new building developments or employment amenities to be developed in Parish or local areas
- No more building/extensions and conversions
- No more new buildings in Holly Green/Ryall
- Re rural character - this Parish is becoming more and more a collection of mini suburbia due to inappropriate planning decisions
- Do not encourage increase in population by building more houses
- The lodges to be built by Tingdale - far too many for area
- I am concerned that the community plan/Parish Council will cause excess development in the desire to be seen to be doing its job, i.e. Traffic calming, yellow lines, crossing on A38 etc.
- I would not want any more house building of any type - I worked hard to buy this house in a quiet area and that's what I want for my family

Air pollution

- Concerned regarding the amount of garden fires within local area, usually 2-3 local homes each day causing air pollution (unable to let children play out in the garden)
- The gravel pit/cement works have overstayed their welcome and their initial time limit which sadly has been extended many times - it causes thick cement residue on windows and cars - we must be inhaling this!

- Make it a smokeless fuel zone
- Reduce the amount of garden fires!
- Closure of Ryall gravel works
- Limit low level training flights - RAF

Marina

- Concerned about new chalets at back of my bungalow (marina) - noise, effect on wildlife in gardens, i.e. Badgers, foxes, numerous bird species
- Marina development affecting environmental aspects including possible loss of present walkabouts in and around the marina with my dog and other dog owners
- The agreed extension to Upton marina is a specific environmental concern. The additional traffic levels, the noise during construction, the impact visually and aesthetically and the lack of assurances that flooding levels from last year have been taken into account are all significant worries
- Very concerned about Marina development and its huge affect on the environment, noise pollution, traffic congestion, taking business away from Upton especially hotels, pubs and restaurants, when new leisure facility up and running and safety extra problems when Upton is flooded
- Strict control over marina once expansion complete
- Proposals to extend Upton Marina and their impact on local environment

Alternative transport required

- Would be environmentally friendly to transport the children of Ryall and Holly Green to school by bus
- Need a cycle path to Upton
- Greater use of the River Severn for transporting goods, etc.
- Cheaper/more flexible bus service for students to Hanley Castle, better bus service to Worcester/Gloucester/Tewkesbury and a bus service to Pershore/Malvern; Encourage cycling by making A38/A4104 more bicycle friendly

Green home improvements

- Take more time to seek evidence for remedial action. All new houses or extensions to be built to highest eco-standards
- Older properties perhaps grants for insulation with solid walls, etc.
- Lack of grants for green improvements to our homes
- Cut/remove VAT from environmental improvements (double glazing, solar panels, etc)

Noise pollution

- Screening along M5, etc to reduce noise; Quieter road surface on A38
- Motorway noise in intrusive at times
- Cemex lorries reversing beep constantly and in summer operate very early and late

Verge/hedgerow maintenance

- Hedgerow maintenance by farmers is good but many private houses are very poor
- Cutting of verges before too long (not on a Saturday, more money wasted on overtime)
- Overzealous maintenance of some hedges/verges, not enough of others

Dog mess

- Action needs to be taken against dog owners whose dogs foul footpaths and particularly the grassed area in Ryall close to the river - it is the only area for children to run around and play - the attitude of some dog owners to cleaning up is disgraceful
- Encourage dog owners to clean up after pets
- Too much dog mess, no dog foul bins

Woodland management

- Coppice and manage woodland to encourage flora & fauna, bluebells etc for pleasant walks in common area
- Support farmers to conserve/preserve natural habitat

Local produce

- Community veg garden, encourage garden club with seed swap etc. Or local people's produce market and swap
- Encourage local and back garden food growing

Learning from others

- I intend to explore the Transition Towns initiative for idea - do you know about this?

Energy saving measures

- Turn 'off' motorways lights at night!!

House numbers

- I would like house numbers as promised - delivery drivers etc are constantly looking for house names

Footpath maintenance

- Some of the styles on the footpaths in the area do need to be replaced e.g. The ones going across the fields owned by "Farmer Richard"

Sewerage

- Sewerage - regular maintenance

Utilities

- Gas supply to Holly Green

Question 32 – Is road maintenance satisfactory?

Area	Sample Comments
Naunton	Green Lane
	Naunton road from Jakeman's farm entrance
	On the Strensham Road and the entrance to Naunton village
	Road through Naunton village is in a dreadful state
Ripple	After the floods, road leading into Ripple over tiny bridge
	Between end of Worcester and beginning of Gloucester (travelling from Ripple Cross)
	Between Malthouse Farm and the Railway Bridge
	Main access routes into Ripple (Rectory/Ripple Road)
	Main road into Ripple (next to common) is a bit rough
	Main road into Ripple from Tewkesbury
	Particularly bad by Gubberhill Farm in Ripple where edges of road are breaking away
	Ripple Lane
	Road from Ripple Cross to A38
	Road from village past the church to the common still suffers badly from July 07 flood damage
	Road into Ripple from truck stop (entire road)
	Road through Ripple village - pot holes
	School Lane, Station Road, Rectory Lane
	Station Road - potholes and ponds!
Ryall	Ryall Meadow (needs resurfacing)
Ryall/Holly Green	Access road on the Beeches at the bottom end which floods when we get rain
	Court Lea - not resurfaced since 1960
	Ryall Court Lane
	Ryall Road (has been patch worked)
	The Beeches road in Ryall needs doing
	We waited months for pot holes to be repaired and we are still waiting for lines to be completed on Ryall Road
Strensham Road	Road from Bluebell to Naunton
	Strensham Lane from the Grove very uneven for cyclists up to Sudley Farm
	Strensham Road, Road from Old Horse&Groom Pub needs resurfacing post drain replacement
Uckinghall	Bottom of Ferry Lane
Other	Hanley Road car park entrance - pot holes
	Most lanes are poorly maintained. Bow Lane is very poor.
	Much of road from A38 to Railway Inn requires resurfacing
	Side roads around Puckrup
	Two holes need attention either side of Saxons Lode railway bridge

Question 33 - Are there sufficient pavements?

- A38 - why do pavements on A38 keep forcing you to cross a lethal road?
- West side A38 to cross road at Ripple turn
- Wider from Bluebell to Pershore junction
- A4104 from existing path near post box to refuge in centre of road (across grass)
- Between the lay-by and marina along the south of the A4104 at Holly green
- Both sides on road leading from A38 to Upton
- Footpath desperately needed for walkers and people pushing pushchairs, disabled people on scooters, wheelchairs etc. From Ryall into Upton - on left hand side (at the moment one has to cross the main busy road twice, taking one's life in one's hands never mind the toddler's!!!!)
- Into Upton, have to cross main road
- South A4104 - Holly Green to East Waterside
- Grass verge by Holly Green pond
- A pavement is needed to connect the existing pavement in School Lane to the Parish Hall
- All the way out to Parish Hall and to pub
- From Ripple Parish Hall to A38
- Through Ripple so that children especially can walk safely and buggy pushed
- Ryall Road feels very dangerous to walkers in places
- Ryall Road same side as telephone box
- On the road between Naunton and Bluebell
- Up Strensham Road to Sudley Farm
- Alongside the Bluebell in Strensham Lane/The Crescent from A38 (the existing pavement on the other side is invariably blocked by parked vehicles)
- Opposite Bluebell to garage
- Beyond tunnel hill
- Hanley Road

Question 34 – Are you satisfied with the maintenance of the pavements?

- A38 from the junction into Upton overgrown - sends the walker too near the edge and too near the traffic
- From the junction of Ripple turning to the Bluebell (A38)
- A4104 paths need re-surfacing with SMOOTH tarmac. Rough tarmac plays havoc with soles of shoes/boots!
- Corresponding with WCC concerning creeping verges and dangerous pot hole reference pavement between Holly Green and Upton (A4104)
- Hedge/grass growth makes pavements narrow, esp. A4104
- Holes in the Holly Green to Upton path have been marked but not repaired - as it is unlit this is dangerous
- On the footpath a few meters before the road sign to Ryall on the Upton Road, a deep hole some 6-8" or deeper is open
- Overgrown on path in Holly Green and on way to marina
- Pavement from A38 to Ryall extremely difficult for wheelchair users - uneven and width not sufficient
- The pavement on A4104 leading into Upton town could be made wider so giving pedestrians a 'safer feel'
- The Beeches (no. 1-49)
- The Beeches outside 142
- Orchard Grove (Ryall) very bad
- The pavement from Ryall Farm to the Bluebell needs resurfacing and clearing
- Corner of Ryall Grove (by Horse & Groom pub)
- From corner of The Beeches up to A4104 as far as the post box - very uneven
- Ryall Road - end towards Bluebell overgrown
- Ryall Road (particularly Ryall Lane to A38)
- Ryall Road, loose gravel, been like it for 20 years]#

Question 36 – Are there sufficient cycle paths available?

- A38 - lethal with children, I stopped family trips after one outing
- A38 between M50 and Upton
- A38 Tewkesbury to Malvern
- A38 Worcester to Tewkesbury (improve footpaths to shared standards)
- Between Naunton and Upton - could path be officially designated a pedestrian/cycle path with right of way to pedestrian?
- Designated cycle path on A38
- Ideally A38 (in some areas, old railway tracks have been turned into cycle/walk routes - very popular)
- A38 into Upton would be useful
- A4104 Upton to Baughton (dangerous road - lorries do not pay enough attention to cyclists)
- From Ryall to Upton (A4104) - the road is far too narrow for lorries to overtake bicycles safely - the bollards need removing as the road width adjacent to them means a combine harvester or wide caravan/boat has to overhang the pavement
- There are no cycle paths - a cycle path into Upton would be good
- By River Severn from Upton to Tewkesbury

Question 63 - The Parish has very little in the way of parks and open spaces. Can you suggest where more could be sited?

Not required

- Encourage greater access and use of the common at Brockridge (access via footpaths from Naunton) and Ripple Common - some gorse clearing required at Brockridge
- I don't agree with this statement as I feel we do have a lot of open spaces, maybe not parks but there are places of interest to walk and to sit
- No. This facility is often abused and cost of upkeep has to be considered
- On the contrary, the Parish has many open spaces, there is little need for additional
- Our villages are surrounded by fields, commons and riverside. Why do we need park? Would this help make some people more urbanised?
- Personally no need for parks and open spaces
- This is a rural area, maybe we should leave it that way
- Too many spaces/parks nearby will encourage the wrong people and maybe crime. A well controlled "park" is not needed as the town/festivals and marina project is sufficient
- We live in a rural area so no parks are required as they are for towns and cities
- We live in the country!
- What's wrong with the common at Ripple?
- Why need more, when we are so lucky to have what we already have?

Suggestions

- Behind our bungalows at Ryall Meadow
- Behind the Parish Hall would be a good area for a decent playground that could be locked after dark (with modern facilities)
- Bottom of Ferry Lane - Uckinghall Meadow
- Could the river banks be maintained for walking?
- Could the sandpits be made into recreational space?
- Field approx 100/200m in Ryall Road from A4104 direction
- Field opposite the Beeches
- If Upton marina is proposing to expand, then a proportion of their land should be made available to the public as a park or open space
- On the field at Ryall Road - the Holly Green end
- Perhaps somewhere along the river between Ryall and Tewkesbury
- Railway cutting Ripple/Uckinghall (styled on Dymock play and picnic area)
- Space behind Beechwood Nursing Home
- The recreation field is big enough for a small play area fenced (with equipment) which would still leave sufficient space for play/dog walkers - young people have no facilities
- There is an old orchard on School Lane in Ripple that may be used? (currently overgrown and gated)
- Turn the earth works at end of village into an adventure/activity park
- Walk/cycle way along the disused railway line
- Would like to see more of this type of facility, possibly a recreational nature reserve, e.g. CEMEX gravel/sandpits turned into nature reserve

Question 64 - We celebrate the Battle of Ripple. What other projects can you suggest to celebrate our local heritage?

- A local festival with craft fairs, based on the Battle of Ripple
- A social evening - bring your own drinks - family based, to promote a unified community
- Anything that can be "family" interest would be supported by us
- Barn dances
- Battle of Britain
- Best kept village, etc.
- Celebrating the railways
- Commemorating the floods with photos/art, etc
- Country fares
- Flower festival at the church
- Frequent local farmers/producers markets
- History of the Parish, reason for place names, what was here before, etc
- How it would have looked
- How people in the area used to live
- Info on architecture/archaeology
- It would be nice to have a garden party or some other community activity
- Low flying aircraft from Defford
- May fair, music festival (modern and edge), community archaeological dig
- Maypole followed by picnic or street party
- More promotion of the Battle of Ripple
- Oil supply near Saxon's Lode - tanks still there
- Once a month a "market" of our crops/trades and crafts?
- Open gardens
- Parish craft fayre
- Parish fete
- Restoration of the local railway in Ripple
- Ripple has several equestrian ventures - Ripple Horse Show
- St Georges Day
- Street parties have been successful in Uckinghall and Ryall in the past - to celebrate royal weddings etc
- Talks on agricultural, domestic and economic history
- Upton river transport history
- Village get togethers (summer fetes, BBQs, picnics) not for profit, not for charity, just for community bonding
- Village in Bloom?
- Village show with competitors - best veg, dog show, etc. - low key events but bring locals together (rotate host hamlet e.g. Ripple one year, Uckinghall next, Naunton next, etc.)
- Walks (guided) around villages

Question 66 – If a large amount of money became available, what improvements, additions or changes would you most like to have in the Parish or your part of it?

- Another bridge for traffic crossing River Severn
- New bridge/bypass for Upton - traffic on A4104 has become intolerable, especially heavy lorries
- Affordable but "rural looking" properties
- Allotments - help our children to learn the importance of country life, vegetable growing etc.
- Discreet car parking
- Enlarge Beechwood car park to get parked cars out of the road and give ambulance access
- More parking in Upton
- A play area for children in Ryall (nice equipment at Twynning for ideas)
- Less council tax for over 80 years of age
- Cycle paths connecting the villages in the Parish
- Complete survey of water courses; Increase flow in water courses
- Financial support for uneconomical flood prevention scheme for Uckinghall
- Improvements to sewerage, drainage and roads
- Increase capacity of pumping station; No further housing development until pumping station made reliable
- Raise access roads above flood plain
- Serious consideration given to land drainage and to the continued extraction of sands and gravels in the area, which may be altering the natural drainage systems of the area

- I would like two foot bridges across the Severn, 1 as part of the Ham connecting to the south of Ryall, the other at the old rail crossing at Ripple
- All weather footpath by the river through the marina land
- Grants for listed building maintenance and repair
- Nearer doctors surgery
- Numbering of all houses along Ryall Road
- Bus connections to anywhere
- Transport to and from activities for young people
- Local radio station?
- Widen scope of mobile library
- A roadway to connect Ryall to Ripple without having to use A38
- Some sort of park, communal picnic area/children's playground
- Crossings on main roads
- Pay for private security/policing facilities
- Sponsor a policeman for the Parish!
- Post office nearer to Ripple
- Develop a wildlife sanctuary by the Severn between Ryall and Uckinghall
- It would be nice to see flowering trees planted along verges and pavements and bulbs in the spring everywhere
- Use money to stop private house development spoiling the surrounding area
- Recycling collections from house of green waste and glass OR recycling bins in the village
- Open old railway line for access to cyclists/walkers/roller bladers etc. As far as possible to Malvern
- Redevelopment for residential and leisure purposes of the defunct oil storage depot at Uckinghall
- Road widening scheme for A4104
- Roundabout at the Upton A38 junction
- Decent roads and footpaths
- A local shop/post office attached to the village hall and subsidised by this large amount of money, employing 2 or 3 villagers part time and run by the community
- Have a series of shows - Fish Meadow - a possibility for steam, micro light, aircraft, vintage motorcycles, cars, lorries, hobbies, horticultural events
- A swimming pool
- Could the gravel pit lakes be developed for water sports?
- Cricket club/team
- Permanent sports field with suitable car parking (3-4 acres required ideally)
- Some discreet street lighting on Ryall Road and The Beeches @ Holly Green
- Street lighting in some areas for safety points at bus stops and turnings into lanes
- More to attract tourists to our area
- Contribute to traffic calming and highways improvement
- Curtailment of traffic through Ryall Road/Holly Green from A38 to Upton Road (road signs for access only are constantly ignored). A permanent barrier should be introduced across the road at the old people's home - then access would be gained from either end only (any other method would be a waste of money)
- Sound barriers to reduce M5/M50 motorway noise
- Speed reduction programme
- Traffic wardens - people park wherever they like and we do have a free car park which is unusual
- Broadband connection speed improvements
- Community eco-friendly electricity production
- Mains gas supply, mains gas supply, mains gas supply!
- Provide a skip every two months
- Remove overhead power and telephone lines to underground
- Employment of additional "lengthsman" type resources
- Upkeep of our byways, lanes, verges and hedges to prove that we care for our area
- A really good community centre, preferably a timber-framed barn which would be a delight in which to gather together
- Enlarged parish hall (double size) and enhanced facilities
- Visitors for the elderly who are living alone
- Litter management/control needs improving
- Social amenities for children/young adults

Appendix 5 – Stronger Communities

Question 45 - How could the bus service be improved?

Bus stops

- Install "bus stop" signs and paved areas on the Ryall Road at Holly Green, by the Beeches
- Need a bus shelter for bus stop by phone box in Naunton
- No proper bus stop at Holly Green anymore!
- No signs in Ripple for bus stop!
- Pleasant shelters

Buses

- Smaller buses (current ones use undue road width)

Cost

- Cheaper fares
- Children should travel free

Disability

- I waited at bus stop but ramp on bus was not working - there should be opportunities for people in wheelchairs to board
- I would use buses if wheelchair access could be guaranteed outward and homeward bound
- Unable to access bus with mobility scooter

Drivers

- Inform bus companies that there is a speed limit - most drivers pay no heed wherever they are driving
- Some buses seem to drive rather fast through Ryall/Holly Green
- The buses could travel more slowly through the villages

Frequency

- A more frequent service to Worcester and to Upton
- A rather more frequent service - particularly later in the day
- Buses more frequently and affordable so that they make a viable alternative to a car
- Differing bus companies working together using smaller buses to provide a more frequent service
- I think we need regular buses to Worcester during the day, say hourly (and to Tewkesbury) even if only on market days, and then more people would use them especially the older generation who may struggle financially and physically to run a car (which would also benefit the environment)
- If there were more frequent buses to Tewkesbury and Upton I'd use them
- Increased frequency to Tewkesbury and Worcester
- May use the bus if the frequency was increased through Ripple
- More buses but I do realise you need more passengers to make it viable
- More buses from Worcester to Holly Green
- More coming back from Tewkesbury
- More going to Tewkesbury, i.e. Later in day
- More regular timing and frequency to Worcester via Holly Green, Ryall
- Need frequency and reliability to persuade people to use buses at times they need
- Older people need continuity i.e. Buses running same minutes past the hour
- We hear on a daily basis the never ending suggestion of local transport argument over the car, but how can we use the local transport when the service is almost non-existent!!!

Frequency (Timetable)

- A bus service for the teenagers running at weekends and returning late would be a great help in the future
- A later bus service (Swanbrook) from Gloucester
- A Sunday service would be helpful
- Bus from Worcester to Upton A38 route between 4:30 and 5pm
- Bus required from Worcester to Ryall in the afternoon (no bus from 1.20 to 6pm - unsatisfactory)
- Bus schedule does not suit working people
- Buses up till 5/6pm at night
- Earlier starting time in the day and later last service
- Enable teenagers travelling back from Worcester in the evening

- Free bus passes don't work if you can go to Tewkesbury but can't get back at a later time - last bus back from Tewkesbury to Upton (Ryall) is 3.26pm!
- I would like to use a bus as I am now over 60 yrs old, however it is important that I can get home on the same day! Buses here are not very frequent and no timetable available.
- Improved service to Tewkesbury, certainly later bus from Tewkesbury
- Later buses from Worcester so children could go to cinema in evenings
- Later service from Tewkesbury to Upton
- More buses running later
- More evening buses - I can't get to classes in Worcester in the evening by bus
- Need to be dropped off at Holly Green more often - I catch the 9.43 and have to wait for the 1.20. Can't always walk home from Upton carrying shopping!
- Service from Upton isn't fantastic - if my mother goes to Upton she would have to spend a couple of hours (too long), don't think it could be improved though as it is part of a service to Worcester and not viable to create a new shuttle
- There is no bus between Worcester and Upton via A38 between 13:20 and 17:45 - suggest one at 15:30
- We could do with a bus service after 3:45pm every day

Information

- Better timetable information to be available
- Bus timetables posted to locals, clearer and more understandable timetables on bus shelters
- Easy to understand timetables displayed at all stops
- How do you get a bus pass when retired?
- It is a pity the bus is so rarely used - easier availability of routes and where exactly they run would be helpful
- It seems difficult to piece together connections between Ripple/Uckinghall and local towns
- Local bus timetable delivered annually to household via post/email
- More publicity

Routes

- 363,372,374 Upton - Worcester Malvern not available at Ripple, Naunton etc. Depriving us without use of a car to connect at Upton. Occasional visits of these buses to Ripple, Naunton areas would be appreciated
- A bus from Upton to Cheltenham
- A regular service from Ripple to Tewkesbury/Upton to suit work times
- Bus to travel down School Lane, Ripple
- Circular route hopper buses around the Parish, using Upton as a hub to get to other locations
- Common sense seems to have failed at "First Bus" and the local council - it should be very easy to reinstate a regular service via Severn Stoke to Holly Green/Ryall etc. By simply extending the 32 bus which finishes at Baynhall, once an hour or at peak times, but this would be too easy and logical - instead they give a separate contract to Aston's coaches which simply is not good enough.
- Direct bus services from Tewkesbury to Worcester via villages in Parish, i.e. Naunton, Ripple, Uckinghall...
- Direct service to and from Worcester
- Flexibility - there doesn't seem to be a bus through Guarlford
- Get some of the frequent First Bus services from Worcester to Baynall to run through into Upton
- If we had connecting services to other areas from the Grove (not Upton High St)
- Last bus from Tewkesbury to Upton should drop off/pick up at all stops to Upton
- More buses in Ryall and more journeys so people can use them more
- More buses to Worcester on A38 rather than through Hanley Castle route
- More services from The Grove to Worcester
- No connections with Malvern, Tunnel Hill or Pershore (activities)
- Not enough buses to Worcester - have to walk to Upton to get a bus
- Now that the Upton surgery is one mile out of Upton a bus stop near the surgery both ways to stop a 1-mile walk - for nonagenarians it would be a godsend
- Please put bus stop by first turning of Beeches from town (by the 30 sign)
- Service no. 351 - all buses to travel through Naunton
- Service to Worcester appalling...to Pershore/Malvern non existent
- To run from Upton straight through to Gloucester, not the service we have now
- Very poor local transport - for twenty years I travelled on a daily basis to Worcester until approx. 4 years ago when Holly Green/Ryall lost a regular service to Upton via the local route. I now work two days a week in Worcester and I'm forced to use the Callow End/Upton/Malvern service to get home by as I finish work at 4:30pm meaning I am forced to walk from the centre of Upton to Holly Green. At the age of 64 years and having recently had a hip replacement I could well do without this walk at the end of the working day.
- What happened to the local buses stopping at the Holly Green A4104 lay-by?
- Would like to travel straight to Cheltenham

Question 51 – Do you think that people can afford property currently coming on to the market, bearing in mind that the cheapest two-bedroom property in Ripple Parish costs approximately £180,000.

- Dependent on what they earn!
- Some people will be able to afford property in the Parish, some won't - that's life
- We need to move away from a culture of expected home ownership
- Some can, some can't - that's life!
- Depends if they are on the ladder
- Yes - older people, No - younger starting out
- I have 3 children; one works in area and cannot afford to buy, one has been forced to find work elsewhere to buy, and one is likely to emigrate
- Not for first time buyers
- Only people from towns and cities, not many locals
- Dependent on individual circumstances
- Big issue - I am now renting in the street I grew up in! No affordable housing in Ryall/Ripple/Holly Green
- Person wishing to move into the parish (purchasing) will/should not expect to buy a property easily, like everybody else already here they have to save, make money on several other properties before being able to afford this Parish
- We are a "retired" area
- This is a very cheap area when compared to the rest of the country
- Nationwide problem

Question 52 - Is there an appropriate area in the Parish on which new homes could be built?

- Bow Lane - old railway track
- If the marina are being allowed to build holiday homes for profit I would say almost anywhere above the flood plain
- Maybe on Ryall Road opposite Beeches
- Near Parish Hall
- Parts of site occupied by Cemex; MOD land by Saxon Lode
- Should only be infilling, no extension of housing boundary
- Field behind the houses to the A38 end of The Grove
- Semi-derelict land would be better utilised as housing land rather than as a tip
- People's own land
- Individual plots in Naunton
- Infill Holly Green
- Back of the Beeches overlooking Upton
- Infill between Ryall Road and A38
- Area on Ryall Road between Ryall Lawn and A38; Naunton - area at junction of Strensham Road and Green Lane
- Gravel works off A38
- Oil depot in Uckingham
- Infilling on A38
- School Lane - overgrown derelict land next to vets (opposite Birds Builders) and part of caravan site by village hall
- Small fenced off field on School Lane
- Unused farm land going out of Ripple
- Some ribbon development
- Behind Ripple Common and A38 and around former landfill tip

Question 53 - Are you satisfied with the planning application process in Malvern Hills District Council?

- Uckinghall no-go as far as planners are concerned!
- Lack of consistency and mindless delays in planning applications known of in cases of acquaintances
- Allowing Marina Holiday Village to go ahead
- Time consuming
- They ignore local people's opinion, example the marina
- The MHDC said the road to Upton was at capacity but have now allowed the marina extension
- Plans are passed with conditions attached - these are broken and no penalties occur; Properties are built on green belt; Councillors do not live in area but have huge say
- How on earth was permission granted for the vast marina expansion and onto a flood plain??!!
- Not easy to hear of new applications
- It takes too long; Inappropriate materials and house designs are allowed for the countryside
- Too many extensions/conversions
- It is inconsistent and no training provided to Councillors
- Enforcement often slow
- Members of my family have been refused permission to alter their semi - the following year their neighbour was given permission to do the same plus extend. Unfair decisions seem to be made.
- Technical specifications need to be towards energy saving
- Too long winded and bureaucratic
- Too many applications approved
- The Grove at Ryall - new entrance to new construction being allowed on already busy road causing major disruption in my area due to bad planning (and dangerous road and travel problems as a result)
- Not open enough
- Some properties use too much space and crowd in
- No-one appears to check planning applications and drainage plans
- Too dogmatic and tunnel visioned
- It is very inconsistent at best!
- Lack of communication and enforcement
- Overzealous - serves Upton
- Lack of satisfactory in-house architectural advice
- Length of time between reviews
- Rude and obstructive and unhelpful
- Too slow and cumbersome, not open enough to new ideas
- Too difficult to build on own land
- No satisfaction from Planning Department when things go wrong
- I don't understand them - bunch of fools
- Marina plans - did not listen to locals
- Despite MAJOR complaints re extension of marina basin it has still been given the go ahead - back handers/nepotism??
- Disregard objections to new planning and effect on residents
- They made a right mess of the marina development planning process
- Cannot be trusted, they make big mistakes on planning
- Insufficient consultation and they do not listen to what residents say. They always favour developers/businesses ahead of residents e.g. Upton marina
- They do not listen to local people's concerns
- Too many decisions made without public knowledge
- The marina approval is a disgrace
- Disorganised, if it was a business it would be bankrupt
- MHDC have a standard policy of refusal (unless up against a body larger than themselves) more attention should be paid to the way work is carried out once planning is approved
- People building without planning permission in village
- Existing homes should be allowed to be redesigned to protect against flooding
- No coordination between planning and utilities/highways
- April House should never have been built
- My recent application for an expanded bathroom has been turned down verbally - a detailed refusal in writing is required
- Inflexible re listed buildings
- Decisions often appear to be perverse, the process allows for little compassion
- No information is circulated

Question 60 - The following activities take place in the Parish hall on a regular basis: Tennis table, yoga and monthly WI meetings. Are more/different types of activities needed?

- Art (i.e. Painting) classes
- Craft activities
- Mother and toddler groups
- Organised children's clubs (music/gym, etc.) for pre-school age
- Girl Guides? Brownies?
- Parties!
- Line dancing!
- Adult Learning
- Study groups, book swaps
- Daytime activities for the elderly
- Involving socially isolated residents
- Village fun days
- Village/parish social events
- How about on a monthly "First Saturday lunch" - simple soup, bread and cheese for a fixed price, to bring people together (I know a village where this works very successfully and makes money)
- Luncheon club (or day centre for elderly)
- Security meetings, policing
- Jumble sales
- Plant sales

Question 67 - Is there anything else you would like to tell us about your experience of living in Ripple Parish?

Positive feedback

- A very friendly parish with a lot going for it
- A very pleasant and beautiful environment
- Where I live in Ryall Meadow it's an extremely pleasant place to live, very quiet and peaceful
- I do appreciate living in such a lovely area and I think the Parish Councillors work very hard on behalf of all the residents
- 1977 Jubilee celebrations in Ripple (shortly after our arrival) were memorable and made us aware of 'The Parish'
- Great neighbours and community spirit
- Pleasant place and clean area to live
- Since living in the Grove at Ryall we found rural life was the peace and tranquillity our souls needed never knowing the wonderful people who live here and our lovely neighbours. Everyone in this small area (about 36 dwellings) help, care and look after each other but giving space between. We are proud people and do our best to maintain our gardens, roads, re-cycling, noise, pollution etc. Thus, home grown vegetables, plants, bricks, cement, wood etc are passed around. Unwants to local charities. We all pull together at no cost except to be happy and helpful when we can - in this day and age it is precious to us to keep something so rare - unspoilt, unpolluted - keeping as it is with only mild improvements in keeping with our area.
- We have been welcomed into the village and know a substantial number of residents
- Mostly it is of friendly people in small communities being helpful to each other
- We love it here - rural atmosphere, walking, river and woodland are a pleasure and should be fought for by everyone here
- Excellent location from which to access the region and beyond to the North, South and use of motorway networks
- Jolly nice place to live
- We moved from Worcester in 1990 - this is heaven by comparison, we hope it remains rural and tranquil!
- Peace and quiet is most important to me - that is why I moved here thirty years ago
- Ripple Parish in my experience is a very friendly place to live. My husband and I were welcomed to Ryall in our retirement. Unfortunately he died six months after our move. But in the last 5 years I feel I have lived here all my life.
- We really enjoy living in the Parish and feel all our needs are met at this moment in time
- A delightful Parish in which to live. I am heartened to see the Parish Council taking a more proactive role with its website and Community Plan group
- Loving it. Really fabulous village and people
- Although today we might have to visit London, we cannot get away quickly enough to return to the lovely rural peaceful environment of Ripple with its very friendly inhabitants
- We moved to Ripple Parish attracted by its beautiful rural unspoilt situation. For the past 30+ years the situation has been preserved - we all must ask ourselves why we first moved here
- Generally speaking I feel/we feel that this is a good community with little or no vandalism, noise or general nuisance.

- The new internet site will be most useful in future
- The support and help (from residents) giving during floods was exceptional
- Very little hooliganism

Concerns/Complaints

- The Parish has run well for the last "50 years" that I have known it - please don't change for the sake of it
- The flooding situation is definitely getting worse
- I have been happy here for 28 years but I am not looking forward to the marina development - my garden backs on to it
- We realise how much has been lost through ignorance of our history - there is too much emphasis on "tidiness" which interferes with wildlife. We do not want to become like suburbia.
- I do not feel part of a Ripple community and nor does my family
- "NIMBY" mentality associated with Ripple Village as opposed to the rest of the Parish!
- Recently I tripped on bridge and went sprawling! It is uneven and full of cracks.
- Petrol in Upton is the most expensive for miles around!
- Too many surveys and no action
- Lack of community spirit, people are insular
- The 'open plan' does not suit all residents' needs
- Naunton is merely a residential retirement area and, for any activities, it is necessary to look outside the Parish
- I feel that all our concerns about traffic using Ryall Road as a cut through have fallen on deaf ears - we are told it is a highways problem and then a police problem
- Discarded drinks cans and bottles and paper are becoming more of a problem especially at weekends (maybe thrown from vehicles)
- Excessive aircraft noise - this is the noisiest area in which I have lived
- Parish is too big. Impossible to get a proper community spirit around the whole Parish. Devolution is the answer. Holly Green/Ryall needs to break off into own unit.
- Lovely Parish - floods spoilt out dream - living in caravans - flood protection for our village/houses is paramount
- Increasing motorway and A38 noise
- The number of large vehicles using School Lane, Ripple, has dramatically increased. They have damaged the grass verges of the houses and action needs to be taken now to stop this. They are often driven at excessive speeds.
- I am worried at the speed some tractors travel, also some cars. Sleeping policeman could help.
- In 20 years, Ripple/Uckinghall has become commuter villages. Used to be annual fete, flower festival, charity fundraising, Harvest lunch...
- Working away from home is not conducive to 'integrating' into your local environment unless you make the effort!
- At present the Railway Inn seems to be focal point of Ripple and Uckinghall - Naunton, Holly Green and Ryall are not included
- We moved to Ripple because we like it on sight. While some things can certainly be improved in degree, we would be reluctant to sanction any change which threatened its essential nature
- Roads too narrow and traffic too fast
- Lovely rural village - please do not ruin it by housing development
- No effort has been made (post-flooding) to clear the residual rubbish, even in the collecting areas of the storm water drains
- In the 4 years that I have lived in the area I am surprised at the poor maintenance of the hedgerows, verges, road surfaces compared to Herefordshire
- My car is parked on driveway and when wind is in the right direction it is covered in sand, presumably from the sandpit at Ryall. This also happens to window sills. It is most annoying to have to keep cleaning.
- No more housing especially council/shelter housing - we have seen the effects first-hand how a quiet neighbourhood can be changed rapidly
- Great shame we lost the shop in Ryall
- I wish local people would not express such hostile attitudes towards migrant workers
- Litter and fly tipping
- Poor recycling
- Ripple church is under-attended, maybe this could alter with better awareness of this historically important church
- Since July 07 there has been no visit of the suction vehicle which should normally have cleared the road drains - such cleaning action should be regular and frequent
- The Church of England's choice of Rectors has left much to be desired which caused us to transfer our regular commitment to Tewkesbury Abbey, which has now given us connections with Hereford Cathedral, but we still wish to be associated with Ripple Church
- The crossing of roads in Holly Green is an issue with speeding cars - my dog was knocked over, hope something is sorted to avoid human accidents
- The inability of any local council, Parish council, to do anything regarding unkempt front gardens
- Was promised a primary school in early days

- We are two adults living in Ryall, no shop, walk to Upton regularly and need to keep footpath to Upton open - lots of Ryall residents use it to walk to Upton, if we lose this look how much more traffic will be generated
- We do miss our half yearly skips and as most people here are nature people it is sometimes a struggle to get rid of unwhants at Upton and use cars, thus more pollution
- We need to use more sympathetic building materials. Ban plastic windows!
- Idle dustman
- Our interests are the same as "the locals" as we want an unspoilt village (resident living abroad)
- The replacement of culverts and ditches with underground pipes must transfer the responsibility for maintenance to local councils and water providers - for further detail on this subject please refer to Paul Fernside
- Too many people leave dogs barking in gardens all day while at work
- We lose at a blink of an eye, lots of lovely unspoilt, fresh, clean countryside with "concrete jungles" - please do not let us lose ours.
- The playground at Ryall was promised 20 years ago and has still to materialise!
- In my view it takes more than baskets and tubs to make a town attractive, e.g. 37,39,41 & 43 Old Street

Queries/requests

- 5 years ago we could walk through to Ferry Lane but not anymore - the owners of Long Meadow have seen fit to close the footpath - this cannot be allowed surely?
- We understand that the condition of planning permission of the sand and gravel works was that the area being worked was to be returned to agricultural land within a period of 7 years - why is this not the case?
- More speed checks, having lived in Ryall for 20yrs only ever seen one - we live on the rat run!
- I would like 'water' to be under one umbrella instead of having to deal with the MHDC (land drainage), County Council (highway), Severn Trent (sewage and trunk roads)
- Need some road lighting
- Cars parked on the pavement in Ryall Meadow - illegal and dangerous, why is it allowed?
- Please remove the metal gate on the footpath south of the marina - it serves no purpose other than have to stand in mud (replace with more hardcore)
- Have lived here 21 years and still don't know where to get a Parish magazine from!
- We often have delivery vans trawling through looking for houses - could we have a map of the villages with just house names on village noticeboards?
- Before we moved into Hayes House it was a commercial property and had been the local Post Office. The shop and downstairs store rooms we have converted back into living accommodation and as this premises was built in 1745 the first thing we had to do was install a damp course. The interior of the building we have given much tender loving care, but unfortunately as age has caught up with us our requirements have changed. My wife can no longer get into the bath unaided which she would like to do, and so I made an application to extend our present bathroom to cater for her bathing requirements which Malvern District Council has verbally turned down. Although Hayes House is a Grade II listed building the alterations to the side elevation were minimal and could not be seen from the road. We displayed the Council's Notice for 35 instead of the 21 days stipulated, and as far as we know no objections were raised. We do not agree that the Planning Officers in Malvern who rejected the improvements we planned should put the ethical rights of Hayes House before the personal living requirements of the aged occupants, and we think Ripple Rural Council should be aware of our thoughts in this matter.
- At a loss why part of Ripple Parish as Ryall is nearer Upton? No offence.

Statements

- Slow evolvement to the next level of a working, social, locally society-based community is what's required
- I don't feel that I live in Ripple Parish. I feel that I live in Upton Upon Severn. I have no reason even to go to Ripple and very little reason to go to the rest of the Parish
- It's anonymous
- Living at The Beeches, Holly Green, I do not feel part of the Ripple Parish due to location, but more to the Upton upon Severn parish which I feel more part of and wish to belong to

Question 68 - Are you involved in any volunteer work for charities or other organisations?

- "The Bridge"
- Acorns Hospice
- Age Concern
- Air Ambulance
- Alderman Knight School
- Ancient Parish of Ripple Trust
- Avon Sailing Club
- Baptist Church Soup Kitchen
- Barnardo's
- Beechwood Nursing Home
- Breakthrough Breast Cancer
- British Heart Foundation
- Cats protection
- Cedar Tree, Worcester
- Citizens Advice
- Colwall Hockey Club
- Community Care
- Cruse Bereavement
- Greyhound Rescue
- Hanley Castle High School Governor
- Hanley Swan playschool
- Heritage
- Indian hospital charity
- Luncheon Club
- Macmillan Cancer Support
- Magistrate
- Malvern Hills Conservatives
- Malvern Pony Club
- Malvern Rugby Football Club
- Meals on Wheels
- MS Society
- National Trust
- Neighbourhood Watch
- Parish Council
- Parish Hall
- Parish magazine delivery
- Path warden
- Peppercorns Youth Group (Upton)
- Pepperpot Council
- Pershore Cricket Club
- Red Cross
- Ripple Church
- RNLI
- Rotary
- Royal British Legion
- RSPCA
- School governor
- Scouts
- Smiles Foundation
- St John's Ambulance
- St Paul's, Worcester
- St Richards
- Sue Ryder
- Tewkesbury Town Band
- Tewkesbury Volunteer Centre
- The Lung Foundation
- The Old Pink Spot
- Tree warden (Upton)
- Twyning Chapel

- U3A
- Uckinghall Flood Action Group
- Upton In Bloom
- Upton Community Care
- Upton Centre Arts Music Group
- Upton Civic Society
- Upton Fishing Centre
- Upton Garden Club
- Upton Jazz Association
- Upton Parish Choir
- Upton Upon Severn Primary School
- Upton Youth Marching Band
- Vale Wildlife Rescue
- Volunteer teaching assistant
- Worcester Area Music Centre
- Worcester County Council
- Worcestershire Cancer Aid
- WRVS Children's Society

Question 69 - Do you feel that Ripple Parish is/can be an integrated community?

- Too many city interlopers
- Too many urban dwellers and not prepared to take part in activities
- Villages have become 'commuter' villages
- Holly Green, Ryall and Ripple very different
- The people of Holly Green & Ryall do not consider themselves to be part of Ripple Parish
- 3.5 miles from Ripple to Ryall/Holly Green
- Because of its size, anyone living on the periphery tend to be marginalised
- Distance and attitudes
- Each area has own agenda
- Don't think the two ends ever will be but could be much improved for Holly Green/Ryall/The Grove
- Geographically too divided. I would think that Holly Green & Ryall feel a part of Upton
- 6 communities in fragmented locations
- Because it's divided by the A38
- Different parts of the Parish exist as separate villages and don't seem to come together much
- Regretfully no, too scattered
- The question is: Should it be? The villages tend to have discrete identities. That's not to say that we cannot work together.
- Newcomers are not "welcomed"
- Not child or disabled-friendly
- People not neighbourly or very friendly with others than perhaps next door
- Very diverse nature and people very insular
- Now the school has gone there is no need for anyone to come to Ripple and most look to Upton for amenities
- There is no "centre" or local meeting point, e.g. Newsagents, tea room, village hall
- Generally occupants of each community do not want it or are that interested in any greater integration
- I am only interested in where I live, the Parish is too big
- Separate 'units' and this is not a problem - surely people would move to another part if they so desired? Why is there a desire to become 'one'? Suggest incorporating the other 'units' on notice boards.
- There seems to be a reluctance to 'integrate'. Social events in the Parish Hall are using attended by Ripple/Uckinghall residents only
- Dormitory villages
- Wide diversification of ages and occupations
- Needs more people to get involved, possibly also more younger families
- Everything is centred around Ripple not the community
- Unfortunately because of its long thin shape there is a North/South divide. Perhaps infilling on A38 would resolve this!

Any Other Comments

49 households gave the following additional comments. Some repeat/reinforce other points that have been made for other questions. Others address areas not covered by the questionnaire.

Raising funds means that "On The Move" is safe until March 2009, then we may have to close – this must not happen as so many would be affected: can nothing be done to enable clubs like ours to continue?

On 18th April, same day I fell over on the bridge, I phoned the Council and reported a hole on the tarmac path, near the "RYALL" road sign, and reported it as I felt it could be dangerous for anyone walking to Upton (as I do) in the dark. It was about 2.5" in diameter and I couldn't see anything supporting the path. It was a void. The Council inspected it and painted a white circle round it. Since then the hole has become much larger (~6" diameter) and seems to be much more of a hazard! To date, 25.5.08, nothing has been done.

Street lighting – in winter the act of using this uneven pavement by a pram, disability scooter or family is lethal on a pitch dark night. Where we came from, the pavements were lit fantastic – on asking many people in Holly Green their comments: we don't want lights!!! My simple answer – "Do you own a car or is there one in the family?". The answer so far has been "yes", then I take it on a pitch dark night you drive through Holly Green with all your lights off? Surely you don't want lights for yourself and not for the disabled or children in prams – don't you think this is selfish? Enough said.

Is it a permanent facility for HGVs to be parked in every lay-by taking up all the spaces between the M50 junction on the A38 all the way towards Upton upon Severn? Also using our public car park on the riverside to maximum capacity not permitting local people to use these facilities from 5pm until the early hours of the following day on a daily basis?

Environment – noise pollution: prevailing wind causes noise pollution from the Cemex plant – more bunds required to screen and reduce noise to Ryall Lane residents and other properties in the area

More street name signs in the Grove area, i.e. Confirm street name from Bluebell pub to end of houses on right (Ryall Grove), then confirm street name and numbers on road to left of Old Horse & Groom (also Ryall Grove as some confusion with address: Ryall Grove or The Grove)

A few years ago I complained to the Parish Council about the Grove being called Ryall Grove which they named it – they changed the signboards to The Grove at Ryall but this is not correct as the proper name is The Grove. Is there any chance of this being put right? Ryall Grove came about by having a football team at the Grove which was named Ryall Grove as this sounded better.

We do not use too many services or commodities if at a distance or very rarely due to car emissions and pollution.

I would like Ripple Parish Council to listen to 'lone voices' instead of saying one complaint is not sufficient evidence of a problem or irritation

More NHS dentists in Upton

I am 61 and widowed. I am very seriously considering selling up and moving to Worcester. I know I will find it more and more difficult to live in Holly Green as I get older. I want to find accommodation which will suit me as I know I will be less mobile. I doubt I can find this in UuS for a sensible price and I am certain I can't find it in Ripple – Ripple would be impossible without private transport and I feel that this will be more difficult as prices go up and my abilities to drive go down. At present I go to Worcester at least twice a week for classes in the evenings and I like the idea that I could walk to them. I feel life is getting expensive without being good value. My friends are mainly in Malvern or Worcester so there is little to hold me here. I am also aware that physio facilities in UuS are reduced; GP facilities are non-existent in Ripple as are dentists. I am working towards my last move. I would have to ask why Ripple? UuS has little to recommend it. Ripple does not even exist in my consciousness!

Ripple Parish has only 12 miles of footpaths – contact your PPW for details!

We continually complain about traffic. We get a speed check very occasionally and then at the wrong times of the day. We are told the average speed is 40mph. This is ridiculous. Between 7-9am and 3.30 and 6:30pm cars are racing through to beat the holdups on the A38. This Ryall Road is access only and is being used illegally. When events take place on the 3 counties showground life is a misery for people living along Ryall Road. What will happen now that the plans have been accepted for the marina extension? We are all tired of complaining and need action now, not promises!!!

I am disabled and registered blind so I am unable to answer all the questions properly

Sorry we have only live in the Parish for a few months (questionnaire incomplete)

Living near Upton is easier to feel more involved with what goes on there than Ripple

Many thanks to you all for caring, and taking the trouble to draw up and distribute this questionnaire

In answer to the "flooding" question, no one (to my knowledge) in Holly Green was affected by last years' disaster, but, like many others, I am concerned that the building of the "holiday village" at the marina on the flood plain, could cause future flooding for us

Please do something about the Ryall Road speeding. Thank you

I have no confidence that this survey will have any influence over anything

We have had three sons, all have had to move out of Ripple because of unaffordable accommodation

Has this questionnaire gone to all households? Various friends state they have not received it.

In general I get the impression that you wish to promote and enhance the Parish - if you wish to do so and other people require it also, then move into or closer to the main towns and cities - this Parish is rural and countryfied in a peaceful and quiet setting. It should remain that way.

A local walking group felt unable to park within the village, to mark the start of their planned walk. The notice at the village hall, the obvious parking area, is discouraging; the impression of the village cross and stocks was thought to be spoiled by cars because of a lack of designated parking for residents and visitors.

I'm afraid that I found this questionnaire to be a bit confusing with questions sometimes asked twice. Many of them seem farfetched (no. 66!); I'm afraid I have a bug bear about the marina and the Upton Road

Should be local point from which to apply for bus passes; Use car as total bus services are unsatisfactory

The access to the industrial park means HGVs struggling to travel through the High Street; Parking by public disgusting mainly because no police presence

Dogs fouling front gardens and owners being irresponsible just letting dogs go where they choose, not cleaning up after them; Inconsiderate people leaving large dogs out in the garden all day while they are out - neighbours having to suffer constant barking

The Ryall/Holly Green road through to the A38 is getting seriously dangerous; Whenever there is a festival in Upton-upon-Severn hooliganism occurs, drunken behaviour and vandalism takes place - I think more police patrolling should take place

Dentist - we do not understand why a new health centre has been built with facilities for two dentists. Yet funds for the second dentist have been cancelled weeks before the centre was opened. There are 300+ on the current waiting list for the dentist, with no one else being allowed to be added. I have been waiting for 9 years to be put onto the waiting list with no hope in sight of this actually happening; Recycling - current doorstep recycling is very good but could be improved by glass collection along with plastic and paper

Would love to experience village life again as I did as a teenager in Guarlford - we had a youth club, barn dances, hops, bring and buys, bazaars, a village fete that everyone helped to set up, bonfire parties, gymkhanas and dog shows - all affordable to all comers; Perhaps we should do as Guarlford are doing now and write a book on the history of the Parish - residents have donated photos and anecdotes of the past. Guarlford are now on their second book - a photographic history! They hold regular open days in the village hall to update the residents on the progress and display some of the contents!

My husband and I frequently walk around the area and are fed up picking up everybody else's litter and bringing it back home - we are disgusted to see computers, broken fish tanks, window frames, fridges etc dumped in our ditches; The footpaths need attention - particularly the bridge by Green Street Farm, at present it is not possible to cross the footbridge due to part/most of the bridge missing

The speed of traffic through Ripple is horrific, some form of traffic calming is urgent; Public transport is poor, it is impossible to get to work using public transport - a car is essential

With the impending closing of Twynning Post Office, people in Ripple have to go at least 5 miles to the nearest in Tewkesbury or Upton - far too inconvenient and leading to excess mileage; Something needs to be done about the rubbish accumulation in the lay-by opposite Ripple Parish Hall - either remove existing bottle banks which are encouraging people to dump other rubbish there, or put up fly-tipping notices and police them actively

Attention urgently required to heavy traffic activity between A38 and through Rectory Lane, Ripple; Frequent smells from pumping station in Rectory Lane

We need to promote a social focus for the community in the absence of shops, schools, etc. I promote the pub and skittles; We are concerned about the old rubbish tip at two levels: 1) rumours are flying round that gypsies, following the grazing of horses over this area, may have purchased the land with a view to encamping there and 2) the abundance of old lorry tyres on the periphery of the dump suggests that use of it was poorly supervised and we could be setting and environmental hazard - this should be investigated and rectified as necessary

No point changing speed limit when current limit now complied with - vehicles travelling through village far too fast, primarily in the evening - maybe police advice required regarding how this can be addressed; Large farm vehicles travelling through village causing damage to verges/open plan lawns when needed to pass other vehicles - is this their only available route?

If energy prices continue to rise as they will, social commuting will become less popular therefore more public transport and local facilities will need to be made available - the River Severn will be a major link for the movement of goods and therefore planning of unloading and storage facilities will need to be considered; Flooding will be more frequent therefore consideration linking both sides of the River must be achieved

This is the fourth survey that I have completed - 2 of which just disappeared and the 3rd propped up a villager's bed, so I would like to know what happens to this one and if there are any outcomes; Could public footpaths to Upton and Tewkesbury be made more accessible and clearly marked; It would be lovely to be able to cycle to Upton and Tewkesbury safely with children and safe storage for bikes when there.

I think there should be a limit to the number of caravans allowed into Upton at specific times of the year - the surrounding fields are turned into shanty towns most weekends and traffic is horrendous. I know visitors would to share our beautiful area but the numbers should be limited; our drainage systems etc. were not built for such vast numbers; Extra properties on the marina is a nightmare come true

Further to question 69, without so much as a shop in the parish, the viability of RPC as an integrated community is a non-starter. It defies rational belief that there are properties on the north side of the A4104 (going into Upton from the A38) that belong to RPC and not Upton. We believe that Ryall and Holly Green should be transferred to Upton, Naunton and The Grove to Hill Croome or Strensham, leaving only Ripple and Uckinghall in RPC - if indeed RPC should exist at all; RPC and MHDC completely dropped the ball by not thinking of the need for pavements when Naunton was built up with many bungalows. We have no confidence at all in the planning process for RPC - by either RPC or MHDC; it would also be courteous for RPC Councillors to respond to residents' written communications

In a week there are over 12 cars taking the turning into Ryall Meadow at 40-50mph on the wrong side of the road; The green at Holly Grove (tree) still not been addressed by yourselves - you are quick to cut or try and cut it but you will not remove it?; The drainage should be your number one priority after the last few years of floods?

Between Ripple and Worcester there are 4 speed restrictions (Kempsey - 30mph throughout the village, Clifton - 40mph, Severn Stoke - 30mph throughout village, Ryall - 50mph) and this section is calling out for a speed restriction of 30mph right now; For the long term a major roundabout is required at the junction of A38 and A4108 and slip road North to maintain a free flow of traffic in all directions and relieve this bottleneck especially when there are shows or festivals in Upton and Three Counties showground; Motorists and even goods traffic are now using the restricted road through the Beeches Estate not only as a cut through but also a "rabbit run" at excessive speed - only once in the past 10 years have I seen police controlling the 30mph speed limit, there are accidents waiting to happen in these areas

People buy properties in villages because they look like 'old typical' village and then hide themselves away (nationwide problem); the people who organised these (village events) have either left the village or have given up because of age and have done the organising for so many years and needed a break. No one else willing to take over; Decline in religious beliefs, decline in community activities - charitable fund raising for non religious charities often organised by same people that were willing to help with all other activities, 10-15 years ago

On regular occasions tankers discharge sewage into the sewage plant at Ripple - the vile smell that accompanies this operation is unacceptable and the practice needs to be brought to an end; A large skip for general waste is needed periodically near Ripple Village Hall. 7 day opening of Upton Waste Disposal facility would encourage more recycling and the 3 day present opening is NOT sufficient; It should not be underestimated the contribution that heavy vehicle movement to and from Sun Valley makes to the well being of Ripple village - international size tractors and trailers are involved at regular periods on a 20 minute journey cycle - all day for 3 or 4 days causing damage to verges and property frontages

I am ashamed and disgusted by the number of (presumably) village residents who throw litter onto the roads when walking or driving, who dump garden waste and worse in lanes and gateways despite facilities in Upton; Also if those residents who speed through the village could be persuaded to leave home earlier and thus reduce the need for speed, those who drive on my side of the road instead of theirs and still blame me for being in the wrong place, and those who will not drive courteously but speed, override verges and will not give way, could be persuaded to do otherwise I would be pleased and grateful; This is a village, people should live here because they enjoy country living and not just because "Country Living" magazine says it's the place to be.

Many older properties in Holly Green get a poor deal in comparison to the 'estates' such as The Beeches; Speed limit not enforced; Lay-by - anyone parks there with no consideration for residents; Difficult to get out onto A4104 at times; No provision ever of skip; Rough road; No pavement; No gritting of lay-by in icy weather; Traffic fumes from queues due to 3 counties showground traffic

There is a NEED for affordable housing in Ripple - my two daughters (both professional workers) should be able to buy local accommodation; The construction of equine hospital in Uckinghall was a green field/agricultural site - it has been significantly extended, the access is atrocious (did it EVER meet the planning policy?)...I think not! It is time the lane was made into an adequate access by widening, providing passing places and/or making it one-way; There is a danger of too much sand and gravel development locally, it must not be allowed to expand; The development of the marina will enhance boat traffic on the Severn - BWB MUST enforce the statutory speed limits on the Severn, south of Upton; The local verges and hedges would be cut to a higher standard by re-employing a LOCAL contractor, local verges are DANGEROUS; Barley House(s), Ferry Lane - why have the owners/tenants of these properties been allowed to fence off a public road to enhance their gardens? This is not a footpath...it is a road. Historically a drover's route to the Severn ferry. It has been a public right of way for hundreds of years; Internet access - the current broadband speeds on offer to local residents are too slow (512), could local provision be made to improve this service?; It is time for a ROUNDABOUT or TRAFFIC LIGHTS at the junction of the A38/A4104; A 40mph speed limit from the A38/A4104 junction to the OLDE HUT CAFE would make turnings to Ripple/Uckinghall much safer; When will parking restrictions in Upton be ENFORCED?

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Ripple Parish Community Plan Steering Group